

11 June 2020  
Our ref: 6351752

Thank you for your request received on 9 June 2020, for the following information:

**Under the Freedom of Information Act 2000 I wish to request the name and contact details of a line manager or equivalent in the environmental health team.**

**Please provide the information via return Email. I believe under legislation this must be done within 20 days.**

**Thank you for your time and I look forward to your response.**

We have processed this request under the Environmental Information Regulations 2004.

## **Response**

We are sorry that you have had these issues. If you confirm the numbers that have been tried this can be looked into.

In order to contact managers in Environmental Health please use the following contacts:

[environmentalhealth@barnet.gov.uk](mailto:environmentalhealth@barnet.gov.uk) – monitored every day 0208 359 7997

[hmos@barnet.gov.uk](mailto:hmos@barnet.gov.uk) – for service requests relating to houses in multiple occupation – monitored every day

James Armitage – Regulatory Services Director –  
[james.armitage@barnet.gov.uk](mailto:james.armitage@barnet.gov.uk) 0208 359 3397

Private Sector Housing Enforcement and Public Health Nuisance issues e.g. accumulations and bonfires Belinda Livesey [Belinda.livesey@barnet.gov.uk](mailto:Belinda.livesey@barnet.gov.uk) 0208 359 7438

Disabled facilities grants and Land Charges- Chris James  
[Christopher.james@barnet.gov.uk](mailto:Christopher.james@barnet.gov.uk) 0208 359 6092

Scientific Services – Ralph Haynes [ralph.haynes@barnet.gov.uk](mailto:ralph.haynes@barnet.gov.uk) 0208 359 7448

Commercial premises (food and health and safety issues), Trading Standards and Noise – Emma Phasey [emma.phasey@barnet.gov.uk](mailto:emma.phasey@barnet.gov.uk) 0208 359 2119

## **Further information**

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

## **Advice and Assistance : Direct Marketing**

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link [www.ico.org.uk](http://www.ico.org.uk)

**For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.**

## **Your rights**

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: [foi@barnet.gov.uk](mailto:foi@barnet.gov.uk). Or by post to Information Management Team (FOI) London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website [www.ico.org.uk](http://www.ico.org.uk)). There is no charge for making an appeal.