

1st floor  
NLBP  
6 July 2020  
Our ref: 6360352

Thank you for your request received on 8 June 2020, for the following information:  
In the last financial year (2019/20), how many incidents did your authority record where traffic wardens were assaulted by members of the public while carrying out council duties?

Please give a brief description of the circumstances of each recorded incident.

NOTE: If traffic warden duties are carried out by a third party company hired by the council the information is still HELD by the council, because it is information held on your behalf

We have processed this request under the Freedom of Information Act 2000.

## Response

**The council holds the information requested and the answers to your questions are below:**

**In the last financial year (2019/20), how many incidents did your authority record where traffic wardens were assaulted by members of the public while carrying out council duties?**

**Please give a brief description of the circumstances of each recorded incident.**

**NOTE: If traffic warden duties are carried out by a third party company hired by the council the information is still HELD by the council, because it is information held on your behalf**

Please see the below:

Q1	Q2				Q3			Q4	
	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-
Physical Assault	5	0	2	0	0	0	1	2	0
Verbal Assault	7	1	6	2	4	2	1	0	2

Physical assault is code red and Verbal assault could be the result of Code Yellow or when a Civil Enforcement Officer was prevented from issuing a Penalty Charge Notice.

Descriptions of the incidents are not available.

## Further information

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

### **Advice and Assistance : Direct Marketing**

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link [www.ico.org.uk](http://www.ico.org.uk)

**For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.**

### **Your rights**

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: [foi@barnet.gov.uk](mailto:foi@barnet.gov.uk). Or by post to Information Management Team (FOI) London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website [www.ico.org.uk](http://www.ico.org.uk)). There is no charge for making an appeal.