

1st floor
NLBP
9 July 2020
Our ref: 6363652

Thank you for your request received on 11 June 2020, for the following information:

In a letter to me dated 27 February 2019, Phillip Hoare (Head of Parking and Infrastructure) said: "The way the PCNs [about which this letter was written] were dealt with ... do demonstrate a lenient cancellations policy in place at the time. We have reviewed our cancellations policy so as to ensure the public purse is protected, and it is highly likely that none of the PCNs cancelled by council staff would be cancelled under current policies."

Please disclose by return of email:

1. The date on which this review of your policy took place.
2. The terms of reference for this review and the identity of the person who commissioned it.
3. The identity of the person or people who conducted this review.
4. The report containing the review's conclusions.
5. The policy prior to the review.
6. The policy after the review.

We have processed this request under the Freedom of Information Act 2000.

Response

I can confirm that London Borough of Barnet holds some the information you requested.

However, we consider that the exemptions apply to some of the information requested. The remaining information is not withheld and is below.

In a letter to me dated 27 February 2019, Phillip Hoare (Head of Parking and Infrastructure) said: "The way the PCNs [about which this letter was written] were dealt with ... do demonstrate a lenient cancellations policy in place at the time. We have reviewed our cancellations policy so as to ensure the public purse is protected, and it is highly likely that none of the PCNs cancelled by council staff would be cancelled under current policies."

Please disclose by return of email:

1. The date on which this review of your policy took place.

2018

2. The terms of reference for this review and the identity of the person who commissioned it.

Information not held.

3. The identity of the person or people who conducted this review.

Parking Compliance Manager

4. The report containing the review's conclusions.

Not Held.

5. The policy prior to the review.

Not Held.

6. The policy after the review.

We consider that the qualified exemption set out in Section 31 (Law enforcement) subsection applies to the information requested. Therefore, we have decided to withhold the information.

In applying this exemption, we have had to balance the public interest in withholding the information against the interest in favour of disclosure.

Further information

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

Advice and Assistance : Direct Marketing

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link www.ico.org.uk

For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.

Your rights

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information

Management Team at: foi@barnet.gov.uk. Or by post to Information Management Team (FOI) London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website www.ico.org.uk). There is no charge for making an appeal.