



RE Highways Network Management,
Colindale Offices,
2 Bristol Avenue, Colindale, NW9 4EW
13 July 2020
Our ref: 6377053

Thank you for your request received on 20 June 2020, for the following information:

I would like to know if the council have had complaints or knowledge of the condition of this road surface over the last two years from Pine Croft Crescent northwards the problem particularly noticeable when travelling downhill (South) by Scholars Close.

We have processed this request under the Freedom of Information Act 2000.

Response

The council holds the information requested and the answers to your questions are below

I would like to know if the council have had complaints or knowledge of the condition of this road surface over the last two years from Hillside Gardens northwards the problem particularly noticeable when travelling downhill (South) by Scholars Close.

I can confirm there have been no complaints raised between the 03.07.2018 – 03.07.2020. The condition survey results obtained for Hillside Gardens were relatively low and 78 other roads in Underhill ward had higher prioritisation scores. Hillside Gardens is not included in 20/21 planned carriageway works programme.

Further information

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

Advice and Assistance : Direct Marketing

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link www.ico.org.uk

For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.

Your rights

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: foi@barnet.gov.uk. Or by post to Information Management Team (FOI) London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website www.ico.org.uk). There is no charge for making an appeal.