

RE Highways Network Management, Colindale Offices, 2 Bristol Avenue, Colindale, NW9 4EW 21 July 2020 Our ref: 6382752

Thank you for your request received on 23 June 2020, for the following information:

Under the general requirements of the Freedom of Information Act 2000, I would be grateful if you would provide the following information in relation to Hampden Way carriageway, London N14 7NB. In particular the section of highway between Summit Way and Underne Avenue.

In specific I would like to know details of the following items please.

- 1. Dates of all safety inspections undertaken on the carriageway in the two years preceding May 6th 2020.
- 2. Details of all carriageway defects identified during safety inspections in the two years preceding May 6th 2020.
- 3. Details of how carriageway safety inspections are undertaken, including whether walked or driven, the speed of the inspection vehicle and the number of persons in the vehicle.
- 4. The intended frequency of carriageway safety inspections.
- 5. Details of all complaints and/or enquiries relating to the carriageway, received in the two years preceding May 6th 2020.
- 6. The hierarchy classification.
- 7. The road/section number.
- 8. The defect intervention criteria adopted in relation to the identification of all categories of carriageway potholes.
- 9. The time period(s) adopted between identification and repair (temporary and permanent) of all categories of carriageway defects.
- 10. Whether or not the authority has formally adopted all or part of the standards contained within the national code of practice for highways maintenance management.

We have processed this request under the Freedom of Information Act 2000.

Response

The council holds the information requested and the answers to your questions are below and attached.

Under the general requirements of the Freedom of Information Act 2000, I would be grateful if you would provide the following information in relation to Hampden Way carriageway, London N14 7NB. In particular the section of highway between Summit Way and Underne Avenue.

In specific I would like to know details of the following items please.

1. Dates of all safety inspections undertaken on the carriageway in the two years preceding May 6th 2020.

Please refer to the spreadsheet titled Safety Inspections Hamden Way

2. Details of all carriageway defects identified during safety inspections in the two years preceding May 6th 2020.

Please refer to the spreadsheet titled Carriageway Defects Hamden Way

3. Details of how carriageway safety inspections are undertaken, including whether walked or driven, the speed of the inspection vehicle and the number of persons in the vehicle.

Inspections are carried out on foot by a single Highways Inspector

4. The intended frequency of carriageway safety inspections.

Hamden Way is inspected bi-annually, every 6 months

5. Details of all complaints and/or enquiries relating to the carriageway, received in the two years preceding May 6th 2020.

Complaints

1 Stage One Complaint Resident Enquiries

Request for road resurfacing - 19

Request for road resurfacing second request - 5

Pothole - 50

Road Property Vibration - 16

Road uneven Cracked- 4

6. The hierarchy classification.

Secondary Distributor

7. The road/section number.

5090U20720/00000

8. The defect intervention criteria adopted in relation to the identification of all categories of carriageway potholes.

9. The time period(s) adopted between identification and repair (temporary and permanent) of all categories of carriageway defects.

Cat 1 – 48 working hours

Cat 2 – 7 working days

Cat 3 – 28 working days

10. Whether or not the authority has formally adopted all or part of the standards contained within the national code of practice for highways maintenance management.

Yes, I can confirm that the authority has formally adopted all parts of the standards contained within the national code of practice for highways maintenance management.

Further information

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. http://open.barnet.gov.uk/

Advice and Assistance: Direct Marketing

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link www.ico.org.uk

For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.

Your rights

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: foi@barnet.gov.uk. Or by post to Information Management Team (FOI) London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website www.ico.org.uk). There is no charge for making an appeal.