



Assurance Group  
London Borough of Barnet,  
2 Bristol Avenue, Colindale,  
London NW9 4EW  
28 July 2020  
Our ref: 6444048

Thank you for your request received on 13 July 2020, for the following information:

**Please provide the following information under the Freedom of Information Act 2000.**

- 1. How many individuals did the council house during March-July 2020 where the individual(s) has No Recourse to Public Funds (NRPF) status?**
- 2. How many families did the council house during March-July 2020 where the parent(s) has No Recourse to Public Funds (NRPF) status?**
- 3. How many individuals did the council move on or relocate during March-July 2020 where the individual(s) has No Recourse to Public Funds (NRPF) status?**
- 4. Where an individual has been evicted or relocated during March-July 2020, how many individuals did the council relocate to alternative accommodation:**
  - a. Outside of the borough**
  - b. Outside of London**
- 5. From March-July 2020, how many requests for support were made to the council resulting in the individual(s) with NRPF receiving support from the council?**
- 6. From March-July 2020, how many requests for support were granted by the council resulting in the individual(s) with NRPF receiving support from the council?**
- 7. From March-July 2020, in cases where requests were denied support by the council for individual(s) with NRPF, what were the reasons for this?**
- 8. In the 6 months prior to COVID-19, how many individual(s) were accommodated on average per month by the council where the individual(s) has NRPF status?**
- 9. What was the council's policy on NRPF pre COVID-19?**

## **10. If there has been a change in policy, what is the council's policy on NRPF post COVID-19?**

We have processed this request under the Freedom of Information Act 2000.

### **Response**

I am writing to inform you that we have searched our records and the information you requested is not held by London Borough of Barnet.

This information will be held by Barnet Homes.

Housing services (including homelessness, allocations, housing repairs and so forth) are provided by Barnet Homes who are an Arm's Length Management Organisation (ALMO) who manage the council's housing stock and associated services on the council's behalf. They are a public authority under Freedom of Information Act 2000 and so you may make a FOI request to them. Their contact details are:

Email: [talk2us@barnethomes.org](mailto:talk2us@barnethomes.org)

Post: The Data Controller

Barnet Homes

2 Bristol Avenue,

Colindale,

London NW9 4EW

If you are dissatisfied with the response in any way, there is a complaints process which can be found at **Annex A**.

### **Further information**

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

### **Advice and Assistance : Direct Marketing**

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link [www.ico.org.uk](http://www.ico.org.uk)

**For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct**

**marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.**

## **Your rights**

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: [foi@barnet.gov.uk](mailto:foi@barnet.gov.uk). Or by post to Information Management Team (FOI) London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website [www.ico.org.uk](http://www.ico.org.uk)). There is no charge for making an appeal.

## **Annex A – Making an appeal**

If you are dissatisfied with the way in which your information request has been dealt with you can request an internal review by emailing the Council's Data Protection Officer email: [data.protection@barnet.gov.uk](mailto:data.protection@barnet.gov.uk) (Please quote the reference number above) or by writing to:

The Data Protection Officer

Information Management Team

London Borough of Barnet

North London Business Park

Oakleigh Road South

London N11 1NP

If you remain dissatisfied with the outcome of the review you have a further right of appeal to the Information Commissioner, who regulates the implementation of the Data Protection Act 2018. The Commissioner can be contacted at the following address:

Information Commissioner's Office

Wycliffe House Water Lane

Wilmslow

Cheshire

SK9 5AF

website at [www.ico.gov.uk](http://www.ico.gov.uk).

Email: [casework@ico.org.uk](mailto:casework@ico.org.uk)

Telephone: 0303 123 1113

Textphone: 01625 545860

Monday to Friday, 9am to 4:30pm

You can also chat online with an advisor.

There is no charge for making an appeal.