



London Borough of Barnet,
2 Bristol Avenue,
Colindale,
London NW9 4EW
3 September 2020
Our ref: 6485504

Thank you for your request received on 7 August 2020, for the following information:

Dear FOI officer

My organisation, OPRaaS, helps organisations save money through cost and efficiency saving initiatives, and I am interested to see if OPRaaS could help your Local Authority save 5-10% on annual spend on temporary staff, freelancers, contractors and interims in IT, procurement, finance, operations and other 'Off-Payroll' roles.

I should like to request the following information

- 1. If your organisation uses any temporary labour; how many are working currently across the organisation and what is the annual spend?**
- 2. If you have any framework and technology platform (Managed Service Programme or Provider /Vendor Management System) to manage the temporary workers?**
- 3. Through what government framework has the service been procured and when is it being retendered or up for renewal?**
- 4. Who is the incumbent Managed Service Provider and what Vendor Management System/Shift Scheduling tool is being used?**
- 5. If you use any shift scheduling software e.g. Allocate and when is the licence/contract up for renewal?**
- 6. Who is the relevant point of contact in the organisation responsible for this process for any retendering or renewal?**

I should prefer to receive these in electronic format at this email address; however, I am happy to receive them by post if that is more convenient.

If, for any reason, you feel this request is unclear, please do not hesitate to contact me at 07703036821. If you are not the appropriate authority for this request, please let me know as soon as it is convenient.

If the information requested contains sections of confidential information, please blank out or remove these sections, and mark clearly that they have been removed.

Thank you for your help.

We have processed this request under the Freedom of Information Act 2000.

Response

The council holds the information requested and it is attached/ the answers to your questions are below

1. If your organisation uses any temporary labour; how many are working currently across the organisation and what is the annual spend?

338 agency staff on the books and the costs up to 31 July 2020 give a total agency spend is £14,356,427 for the year.

2. If you have any framework and technology platform (Managed Service Programme or Provider /Vendor Management System) to manage the temporary workers?

Yes, Neutral managed vendor service

3. Through what government framework has the service been procured and when is it being retendered or up for renewal?

ESPO MSTAR2 framework

4. Who is the incumbent Managed Service Provider and what Vendor Management System/Shift Scheduling tool is being used?

Matrix are the neutral vendor

5. If you use any shift scheduling software e.g. Allocate and when is the licence/contract up for renewal?

No

6. Who is the relevant point of contact in the organisation responsible for this process for any retendering or renewal?

Corporate Service Group (CSG) Head of Procurement, Keith Hinchcliffe, email keith.hinchcliffe@capita.com

Jon Bell, Assistant Director, HR and Organisational Development at London Borough of Barnet email: jon.bell@barnet.gov.uk

Kinny Pabari, Recruitment Manager, email: Kinny.Pabari@barnet.gov.uk

Further information

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

Advice and Assistance : Direct Marketing

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to

be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link www.ico.org.uk

For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.

Your rights

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: foi@barnet.gov.uk. Or by post to Information Management Team (FOI) London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website www.ico.org.uk). There is no charge for making an appeal.