



London Borough of Barnet,
2 Bristol Avenue,
Colindale,
London NW9 4EW
11 September 2020
Our ref: 6500000

Thank you for your request received on 13 August 2020, for the following information:

I would like to request some information regarding the Information Technology team within the organisation. Could you please provide the following information:

- * An organisational structure chart of the IT Team**
- * Names and contact details of the members of the team**
- * The number of people hired into the IT Team within the last 12 months, and their titles**
- * How much has the organisation spent on IT within the last 12 months?**
- * Does the organisation currently have a PSL or an MSP for recruitment? If so, could you provide the details?**

We have processed this request under the Freedom of Information Act 2000.

Response

The council holds the information requested and it is attached/ the answers to your questions are below

I would like to request some information regarding the Information Technology team within the organisation. Could you please provide the following information:

- * An organisational structure chart of the IT Team***
- * Names and contact details of the members of the team***
- * The number of people hired into the IT Team within the last 12 months, and their titles***

IT is Outsourced to Capita, there are directly employed officers employed by the London Borough of Barnet.

<https://open.barnet.gov.uk/dataset/23d3v/customer-and-support-group-csg-contract>

The Council's Senior Management Team can be found here

<https://www.barnet.gov.uk/your-council/barnet-council-management-structure>

Director: Deborah Hinde, of Commercial and IT Services email:

deborah.hinde@barnet.gov.uk

The Client Lead is : Barry May Head of Customer Services & Digital (HOS)

Level email: barry.may@barnet.gov.uk

IT Client Operations Manager (Team Manager), name and contact withheld

as personal data.

Internally no recruitment has taken place in IT.

**** How much has the organisation spent on IT within the last 12 months?***

This is commercially sensitive with the Capita contract, see Refusal Notice.

<https://open.barnet.gov.uk/dataset/23d3v/customer-and-support-group-csg-contract>

Does the organisation currently have a PSL or an MSP for recruitment? If so, could you provide the details?

No. We use a neutral vendor, Matrix for agency recruitment.

<https://open.barnet.gov.uk/dataset/29l02/matrix-scm-temporary-agency-staff-contract>

Further information

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

Advice and Assistance : Direct Marketing

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link www.ico.org.uk

For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.

Your rights

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: foi@barnet.gov.uk. Or by post to Information Management Team (FOI) London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website www.ico.org.uk). There is no charge for making an appeal.