



London Borough of Barnet,
2 Bristol Avenue,
Colindale,
London NW9 4EW
14 September 2020
Our ref: 6576329

Thank you for your request received on 10 September 2020, for the following information:

1. What Security Incident and Event Management tool are you currently using and when does the contract expire?

2. What IT monitoring tools do you currently have in place for monitoring:

- * Servers both virtual and on prem
- * Network
- * Firewalls
- * Microsoft Apps
- * Active Directory

When do the above contracts expire?

3. What collaboration tools do you use and how do you monitor uptime, usage and performance on them?

4. Please supply a copy of your IT Strategy

5. What frameworks do you procure IT solutions/services through?

6. What IT partners and resellers do you procure via?

7. What is your IT security budget?

We have processed this request under the Freedom of Information Act 2000.

Response

I can confirm that London Borough of Barnet holds the information you requested.

However, we consider that the following exemptions apply to some of the information requested. The remaining information is not withheld and is below/attached.

1. What Security Incident and Event Management tool are you currently using?

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When does the above contract expire?

We consider that the absolute exemption set out in Section 21 (Information accessible by other means) applies to the information requested because the information requested is already reasonably accessible elsewhere.

<https://open.barnet.gov.uk/dataset/23d3v/customer-and-support-group-csg-contract>

2. What IT monitoring tools do you currently have in place for monitoring:

- * **Servers both virtual and on prem**
- * **Network**
- * **Firewalls**
- * **Microsoft Apps**
- * **Active Directory**

SCOM, Solarwinds, LogRhythm, forcepoint and Microsoft Threat protection

When do the above contracts expire?

Some are with Capita as part of the outsource agreement others are perpetual as part of the MS EA agreement

We consider that the absolute exemption set out in Section 21 (Information accessible by other means) applies to the information requested because the information requested is already reasonably accessible elsewhere.

<https://open.barnet.gov.uk/dataset/23d3v/customer-and-support-group-csg-contract>

3. What collaboration tools do you use and how do you monitor uptime, usage and performance on them?

Teams, Skype for Business. O365 portal to management and usage

4. Please supply a copy of your IT Strategy

Not published

5. What frameworks do you procure IT solutions/services through?

Some are direct with Capita Procurement other are direct for Authority

6. What IT partners and resellers do you procure via?

Capita Business Services

7. What is your IT security budget?

Covered under the Capita Contract with a dedicated Security Manager and separate Authority Security Board

We consider that the absolute exemption set out in Section 21 (Information accessible by other means) applies to the information requested because the

information requested is already reasonably accessible elsewhere. See Exemption Notice.

<https://open.barnet.gov.uk/dataset/23d3v/customer-and-support-group-csg-contract>

Further information

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

Advice and Assistance : Direct Marketing

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link www.ico.org.uk

For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.

Your rights

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: foi@barnet.gov.uk. Or by post to Information Management Team (FOI) London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website www.ico.org.uk). There is no charge for making an appeal.