



London Borough of Barnet,  
2 Bristol Avenue,  
Colindale,  
London NW9 4EW  
16 September 2020  
Our ref: 6560066

Thank you for your request received on 4 September 2020, for the following information:

**Dear FOI Officer,**

**I want to make a Freedom of Information request, could you please send me the following information with regards to the organisation's Mobile Phones contract.**

**You may have received the same request in the past and this information sent has now expired and I require an update as soon as possible for the following information:**

**If there is more than one provider please split all the information including the annual average spend, number of connection, duration, contract dates and internal contact details.**

**1. Network Provider(s) - Please provide me with the network provider name e.g. EE, Telefonica, Vodafone, Three**

**2. Annual Average Spend for each Network Provider - Can you please provide me with the average annual spend over the last 3 years. If this is a new contract can you please provide the estimated annual spend.**

**3. Number of Connections- Number of connections for each network provider. (number of voice only devices, voice and data devices, data only devices) please provide me with the breakdown and not the overall total.**

**4. Duration of the contract- please state if the contract also includes contract extensions for each provider.**

**5. Contract Start Date- please can you provide me with the start date of the signed agreement. Please do not provide me with the framework contract date I require the contract dates of the signed agreement. (if there are multiple start dates, could you please provide me with the earliest date for each provider)**

**6. Contract Expiry Date- please can you provide me with the expiry date of the signed agreement. Please do not provide me with the framework contract date I require the contract dates of the signed agreement. If the contract is rolling please state.**

**7. Contract Review Date- Please can you provide me with a date when the organisation plans to review this contract.**

**8. The person in the organisation responsible for this particular contract. Can you send me the full contact details Contact Name, Job Title, Contact Number and direct email address for each network provider? If full contact details cannot be provided please send me their actual job title.**

**9. If the mobile phone contract is provided by a managed contract please provide me with the actual name of the network provider along with the number of connections and the internal contact from within the organisation**

responsible for this contract.

Please can you provide me with the latest information- If the organisations are currently out to tender please can you also state the approx. date of the award along with the information above.

Also if the contract in the response has expired/rolling please can you provide me with further information if available of the organisation's plans going forward with regards to mobiles and the current status?

If this contract was awarded within the past three months can you please provide me with a shortlist of suppliers that bid on the contract?

We have processed this request under the Freedom of Information Act 2000.

## **Response**

I can confirm that London Borough of Barnet holds the information you requested.

However, we consider that the following exemptions apply to some of the information requested. The remaining information is not withheld and is below.

**1. Network Provider(s) - Please provide me with the network provider name e.g. EE, Telefonica, Vodafone, Three**

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**2. Annual Average Spend for each Network Provider - Can you please provide me with the average annual spend over the last 3 years. If this is a new contract can you please provide the estimated annual spend.**

Barnet has outsourced its IT provision to Capita and this forms part of the overarching contract. Details of the contract can be found at:

<https://open.barnet.gov.uk/dataset/customer-and-support-group-csg-contract>

**3. Number of Connections- Number of connections for each network provider. (number of voice only devices, voice and data devices, data only devices) please provide me with the breakdown and not the overall total.**

3000 Voice & Data, Voice Only, Data Only

**4. Duration of the contract- please state if the contract also includes contract extensions for each provider.**

3 year contract with no further options

**5. Contract Start Date- please can you provide me with the start date of the signed agreement. Please do not provide me with the framework contract date I require the contract dates of the signed agreement. (if there are multiple start dates, could you please provide me with the earliest date for each provider)**

19th August 2019

**6. Contract Expiry Date- please can you provide me with the expiry date of the signed agreement. Please do not provide me with the framework contract date**

***I require the contract dates of the signed agreement. If the contract is rolling please state.***

18th August 2022

***7. Contract Review Date- Please can you provide me with a date when the organisation plans to review this contract.***

N/A

***8. The person in the organisation responsible for this particular contract. Can you send me the full contact details Contact Name, Job Title, Contact Number and direct email address for each network provider? If full contact details cannot be provided please send me their actual job title.***

Jointly managed via Head of Procurement, Kevin Hincliffe email:

[Kevin.Hincliffe@capita.co.uk](mailto:Kevin.Hincliffe@capita.co.uk)

Director of ICT Commercial Services, Deborah Hinde email:

[Deborah.Hinde@barnet.gov.uk](mailto:Deborah.Hinde@barnet.gov.uk)

Head of Digital and Customer Services, Barry May, email: [Barry.May@barnet.gov.uk](mailto:Barry.May@barnet.gov.uk)

***9.If the mobile phone contract is provided by a managed contract please provide me with the actual name of the network provider along with the number of connections and the internal contact from within the organisation responsible for this contract.***

N/A

***Please can you provide me with the latest information- If the organisations are currently out to tender please can you also state the approx. date of the award along with the information above.***

N/A

***Also if the contract in the response has expired/rolling please can you provide me with further information if available of the organisation's plans going forward with regards to mobiles and the current status?***

N/A

***If this contract was awarded within the past three months can you please provide me with a shortlist of suppliers that bid on the contract?***

N/A

## **Refusal Notice**

We consider that the absolute exemption set out in Section 21 (Information accessible by other means) applies to the information requested because the information requested is already reasonably accessible elsewhere.

<https://open.barnet.gov.uk/dataset/23d3v/customer-and-support-group-csg-contract>

## **Further information**

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

### **Advice and Assistance : Direct Marketing**

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link [www.ico.org.uk](http://www.ico.org.uk)

**For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.**

### **Your rights**

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: [foi@barnet.gov.uk](mailto:foi@barnet.gov.uk). Or by post to Information Management Team (FOI) London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website [www.ico.org.uk](http://www.ico.org.uk)). There is no charge for making an appeal.