



RE Highways Network Management,
Colindale Offices,
2 Bristol Avenue, Colindale, NW9 4EW
15 September 2020
Our ref: 6507900

Thank you for your request received on 17 August 2020, for the following information:

Further to the claim of the resident below, please can I have a figure for how many footway repairs have been undertaken in Silvercliffe Gardens, EN4 in the past 20 years (or less if data for 20 years is impractical to collate)?

Has the Council received and responded appropriately to any claims of trips and falls?

The footpath around Silvercliffe Gardens have become derelict. No repairs or upgrades have been done since I moved in. A lot of neighbours who are elderly have tripped and I find it difficult to walk on the pavements as it is very uneven. The slabs are all uneven with the tree roots growing through and also one of the tree branches hanging over the road so when one drives through, the branches scraps the car.

We have processed this request under the Freedom of Information Act 2000.

Response

The council holds the information requested and the answers to your questions are below.

Further to the claim of the resident below, please can I have a figure for how many footway repairs have been undertaken in Silvercliffe Gardens, EN4 in the past 20 years (or less if data for 20 years is impractical to collate)?

From August 2014 to September 2020 there have been 26 separate footway repairs undertaken in Silvercliffe Gardens EN4.

Has the Council received and responded appropriately to any claims of trips and falls?

We have never received a claim relating to Silvercliffe Gardens EN4

Further information

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and

other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

Advice and Assistance : Direct Marketing

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link www.ico.org.uk

For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.

Your rights

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: foi@barnet.gov.uk. Or by post to Information Management Team (FOI) London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website www.ico.org.uk). There is no charge for making an appeal.