2 Bristol Avenue,
Colindale, NW9 4EW
20 October 2020
Our ref: 6700684

Thank you for your request received on 19 October 2020, for the following information:

We are looking to understand the usage and cost of MISs for schools in each Local Authority. This is with a focus on historic usage of Capita SIMS and other MISs, cost and turnover.
We would like to ask for your help in this work by requesting some data under the Freedom of Information Act.
The request includes the following information:
*** The number of schools supported by the Local Authority (LA) owned SSU**
*** The total amount paid (£) by schools to the LA owned SSU (broken down by total, support services and licences)**
*** The total amount paid (£) by the LA owned SSU to MIS/SIS providers (broken down by total, support services and licences)**
*** The total amount paid (£) by the LA owned SSU to Capita SIMS (broken down by total, support services and licences)**
*** Whether the Local Authority uses one or multiple MIS/SIS**
*** Whether the Local Authority is looking to run a tender process for new MIS/SIS providers in the next 12 to 24 months**
*** The number of schools expected to switch from Capita SIMS to another MIS/SIS provider in the next 12 to 24 months**
*** Whether the Local Authority is planning to make their SSU independent**
Each value should be segmented by School type (Primary, Secondary, etc.) and year including 2017/18, 2018/19, 2019/20 and forecast 2020/21.
We have attached an Excel spreadsheet which lays out our request in more detail. Please note that there are two worksheets to fill in. We would be very grateful if you could record your responses in this spreadsheet and email it back to us when completed.
It may be the case that you do not have detailed records of some of the requested data points, or you may find that although you have relevant data it does not quite fit into the format we have laid out in the spreadsheet. We ask that the data be provided in its fullest possible extent; we understand that if some data is unavailable certain sections may be left incomplete. In these cases, or if you have any other questions or comments regarding this research, please do feel free to phone/email using the contact details supplied above.
Lastly, we would like to let you know that as part of this research we have contacted all Local Authorities with similar requests. Through this research we hope to uncover genuine insights around the historic and future usage and

cost of Capita SIMS to support investments in the company.
We understand that these requests create an administrative burden for Local Authorities and we very much appreciate your help.

We have processed this request under the Freedom of Information Act 2000.

Response
I am writing to inform you that we have searched our records and the information you requested is not held by London Borough of Barnet.

Schools purchase their own MIS and you will need to contact schools directly.

Please see the link below:

https://www.barnet.gov.uk/directories/schools

Schools (including academies) are considered under the Freedom of Information Act (FOIA) to be public authorities in their own rights, and are subject to the FOIA in the same way as the council (albeit with different timescales to meet). It is therefore correct that the council does not hold this information, and that individual schools would need to be contacted.

If you are dissatisfied with the response in any way, there is a complaints process which can be found at **Annex A.**

Further information

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. http://open.barnet.gov.uk/

Advice and Assistance : Direct Marketing

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link www.ico.org.uk

For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.

Your rights

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: foi@barnet.gov.uk. Or by post to Information Management Team (FOI) London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website www.ico.org.uk). There is no charge for making an appeal.

Annex A – Making an appeal

If you are dissatisfied with the way in which your information request has been dealt with you can request an internal review by emailing the Council's Data Protection Officer email: data.protection@barnet.gov.uk (Please quote the reference number above) or by writing to:

The Data Protection Officer

Information Management Team

London Borough of Barnet

North London Business Park

Oakleigh Road South

London N11 1NP

If you remain dissatisfied with the outcome of the review you have a further right of appeal to the Information Commissioner, who regulates the implementation of the Data Protection Act 2018.The Commissioner can be contacted at the following address:

Information Commissioner's Office

Wycliffe House Water Lane

Wilmslow

Cheshire

SK9 5AF

website at www.ico.gov.uk.

Email: casework@ico.org.uk

Telephone: 0303 123 1113

Textphone: 01625 545860

Monday to Friday, 9am to 4:30pm

You can also chat online with an advisor.

There is no charge for making an appeal.