



20 January 2021  
Our ref: 6927848

Thank you for your request received on 13 January 2021, for the following information:

**I'm looking for information about how many self isolation payments the council has received for the Test and Trace Support Payment scheme, which was launched September 2020 (see below for exact details of my queries).**

**I've broken down my requests into sections, but if anything is unclear please feel free to give me a call or drop me an email - I'd be more than happy to clarify anything.**

**Here are the requests below:**

**How many applications for self isolation payments has the council received since the scheme was launched, until January 1 2021?**

**How many cases have been approved since the scheme was launched, until January 1 2021?**

**How many have been declined in total since the scheme was launched, until January 1 2021?**

**Could I get a breakdown of how many applications were declined under each of these eligibility criteria headings:**

**The application was declined because the applicant can work from home**

**The application was declined because they have not been asked to isolate by Test and Trace**

**The application was denied because there are not employed or self employed**

**The application was denied because they are not in receipt of benefits**

**The application was denied for another reason**

**For applications denied for another reason (e), could I get a breakdown of applications that were denied because:**

**The start date of the self-isolation was prior to September 28 2020**

**No loss of income for people who are getting maximum Universal Credit**

**No reply to request for information**

**Live outside the council area and need to claim from another council**

**How many applications were declined in total since the scheme launched until January 1 2021 because a valid Test and Trace number was absent?**

**How many cases are pending since the scheme was launched, until January 1 2021?**

We have processed this request under the Freedom of Information Act 2000.

## Response

I am writing to inform you that we have searched our records and although we hold some of the information requested, some is not held by London Borough of Barnet because our systems do not record some of the requested data.

We have provided answers to your request below showing where we do not hold the information requested .

***How many applications for self isolation payments has the council received since the scheme was launched, until January 1 2021?***

1236

***How many cases have been approved since the scheme was launched, until January 1 2021?***

363

***How many have been declined in total since the scheme was launched, until January 1 2021?***

524

***The application was declined because the applicant can work from home:***

4

***The application was declined because they have not been asked to isolate by Test and Trace:***

no data held as in order to apply the customer needs to provide a Test and Trace number (see below)

***The application was denied because there are not employed or self employed:***

54

***The application was denied because they are not in receipt of benefits:***

nil - as they may qualify for Barnet's discretionary scheme where benefits aren't required and applications for the main and discretionary scheme are done together

***The application was denied for another reason:***

466

***For applications denied for another reason (e), could I get a breakdown of applications that were denied because:***

***The start date of the self-isolation was prior to September 28 2020:***

11

***No loss of income for people who are getting maximum Universal Credit:***

Data not held as we do not administer Universal Credit

***No reply to request for information:***

76

***Live outside the council area and need to claim from another council:***

17

***How many applications were declined in total since the scheme launched until January 1 2021 because a valid Test and Trace number was absent?***

37

***How many cases are pending since the scheme was launched, until January 1 2021?***

Data about pending claims is not recorded on our systems but as of 01/01/2021 there were 56 pending claims

**Further information**

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

**Advice and Assistance : Direct Marketing**

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link [www.ico.org.uk](http://www.ico.org.uk)

**For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.**

**Your rights**

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: [foi@barnet.gov.uk](mailto:foi@barnet.gov.uk). Or by post to Information Management Team (FOI) London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water

Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website [www.ico.org.uk](http://www.ico.org.uk)). There is no charge for making an appeal.