



RE Highways Network Management,
Colindale Offices,
2 Bristol Avenue, Colindale, NW9 4EW
3 February 2021
Our ref: 6914016

Thank you for your request received on 7 January 2021, for the following information:
Could you please assist with the following query:

1.
 - a. How many potholes/road defects were reported to the local authority in each of the past five years for which data is available?
 - b. Of those reported potholes/road defects, how many were reported as being on:
 - i. 'A' classified roads,
 - ii. 'B' classified roads,
 - iii. Unclassified roads?
 - c. How many potholes/road defects were repaired by the local authority in each of the past five years for which data is available?
 - d. Of those repaired potholes/road defects, how many were repaired on:
 - i. 'A' classified roads,
 - ii. 'B' classified roads,
 - iii. Unclassified roads?
2.
 - a. Does the local authority set target repair times for identified potholes/road defects?
 - b. For each of the past five years for which data is available, how many potholes/road defects were repaired within the local authority's set target time?

We have processed this request under the Freedom of Information Act 2000.

Response

The council holds the information requested and the answers to your questions are below

Could you please assist with the following query:

1.
 - A. How many potholes/road defects were reported to the local authority in each of the past five years for which data is available?**

Please refer to the attached spreadsheet 1A for answers

B. Of those reported potholes/road defects, how many were reported as being on:

- i. 'A' classified roads,**
- ii. 'B' classified roads,**
- iii. Unclassified roads?**

Please refer to the attached spreadsheet 1B for answers

C. How many potholes/road defects were repaired by the local authority in each of the past five years for which data is available?

Please refer to the attached spreadsheet C for answers

D. Of those repaired potholes/road defects, how many were repaired on:

- i. 'A' classified roads,***
- ii. 'B' classified roads,***
- iii. Unclassified roads?***

Please refer to the attached spreadsheet D for answers

2.

A. Does the local authority set target repair times for identified potholes/road defects?

Potholes are logged according to severity into one of four categories in accordance with the inspection regime.

Cat1 - 48 hours

Cat2 - 7 working days

Cat3 - 28 working days

B. For each of the past five years for which data is available, how many potholes/road defects were repaired within the local authority's set target time?

Please refer to the attached spreadsheet titled 2B for answers

Further information

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access.

<http://open.barnet.gov.uk/>

Advice and Assistance : Direct Marketing

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link www.ico.org.uk

For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.

Your rights

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: foi@barnet.gov.uk. Or by post to Information Management Team (FOI) London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website www.ico.org.uk). There is no charge for making an appeal.