

London Borough of Barnet, 2 Bristol Avenue, Colindale, London NW9 4EW 9 February 2021 Our ref: 7002868

Thank you for your request received on 2 February 2021, for the following information:

I would like all information regarding the cyber security provisions you have at your council offices and on your IT systems and network. In particular, I would like answers to the following:

- How many devices do you ordinarily have linked to your network on any given day?
- What provisions do you have in place to prevent a cyber-attack through these devices?
- Have you implemented any new cyber security provisions to support staff working from home since March 2020? If so what are they and how much did they cost?
- How many employees do you have dedicated to the role of IT, specifically with a focus on cyber security?
- What budget do you dedicate to cyber security annually? Can I please have a breakdown of this over the past three financial years and where it has been spent specifically.
- How many attempted cyber breaches have you recorded in the past three years? If any of these were successful, what impact did the breach have and what was the result of it?
- Do you offer cyber security training to staff? If so, in what form? And what does the training entail?

We have processed this request under the Freedom of Information Act 2000.

### Response

I would like all information regarding the cyber security provisions you have at your council offices and on your IT systems and network. In particular, I would like answers to the following:

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- How many employees do you have dedicated to the role of IT, specifically with a focus on cyber security?
- What budget do you dedicate to cyber security annually? Can I please have a breakdown of this over the past three financial years and where it has been spent specifically.
- How many attempted cyber breaches have you recorded in the past three years? If any of these were successful, what impact did the breach have and what was the result of it?
- Do you offer cyber security training to staff? If so, in what form? And what does the training entail?

This information is exempt from disclosure under Section 31(3) of the Freedom of Information Act 2000. Section 31 of the FOIA relates to Law Enforcement, and Section 31(3) removes the public authority's duty to confirm or deny whether information is held if to do so would or would be likely to prejudice law enforcement.

It is the council's view that the confirmation or denial of the possession of information relating to the council's cyber resilience, would be likely to compromise the council's information security strategies by giving cyber criminals insight into vulnerabilities which may, or may not, exist. Although the bona fides of the requester may be genuine FOI responses are public information and are made to the world.

Section 31(3) is a qualified exemption, as such we have gone on to perform a public interest test in order to assess the public interest arguments for and against declaring whether or not the requested information is held.

In applying this exemption, we have had to balance the public interest in withholding the information against the interest in favour of disclosure.

### Factors in favour of disclosure

Confirmation of possession would demonstrate a commitment to transparency with regard to the council's undertakings, and could provide assurance that the council have robust IT infrastructure in place.

# Factors in favour of withholding

- Maintaining the integrity and security of the council's systems
- Preventing cyber-attacks and similar against the council systems.
- Revealing whether or not the information requested is held or applicable to
  the London Borough of Barnet would be likely to offer cyber criminals insight
  into not only the strengths of the council's cyber security ,but also any
  potential weaknesses that may exist. This could ultimately result in a future
  cyber attack. One of the reasons that cyber security measures are in place is
  to protect the integrity of personal and sensitive personal information.
- It is clear to see how the occurrence of a future cyber-attack would prejudice
  the council's legal duty to safeguard personal information from loss, theft,
  inappropriate access or destruction, which is why Section 31 has been
  employed in this case.
- A cyber attack could have catastrophic consequences for council services for residents exacerbated by the dependence on these services at a time of a national emergency from Covid-19.

On balance the public interest in maintaining the exemption outweighs that in confirming or denying whether information is held and therefore the council neither. confirms nor denies whether this information is held.

In all the circumstances of the case, the public interest in maintaining the exemption outweighs the public interest in disclosing the information.

### **Further information**

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <a href="http://open.barnet.gov.uk/">http://open.barnet.gov.uk/</a>

### Advice and Assistance: Direct Marketing

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link <a href="https://www.ico.org.uk">www.ico.org.uk</a>

For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.

### Your rights

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: <a href="mailto:foi@barnet.gov.uk">foi@barnet.gov.uk</a>. Or by post to Information Management Team (FOI) London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website <a href="https://www.ico.org.uk">www.ico.org.uk</a>). There is no charge for making an appeal.