



London Borough of Barnet,
2 Bristol Avenue,
Colindale,
London NW9 4EW
19 February 2021
Our ref: 7044096

Thank you for your request received on 19 February 2021, for the following information:

I write to request the below information under the Freedom of Information Act. Are you on any of the below frameworks for language services (face to face interpreting spoken and non-spoken, telephone and video interpreting and translation) if so which one?

Eastern Shires Purchasing Organisation (ESPO)

London Procurement Partnership (LPP)

NHS SBS

North East Purchasing Organisation (NEPO)

NOECPC

Health Trust Europe (HTE)

Crown Commercial Services (CCS)

If you are not on any of the above frameworks please confirm how you are accessing services.

What is the expiry date/s of your current language services contracts including telephone interpreting, face to face interpreting spoken and non-spoken and translation?

Who is your current provider for each of these services?

What was the spend by year for the last 2 financial years (2018 and 2019) in total and broken down by service

-Telephone Interpreting

-Face to Face Interpreting

-British Sign Language

-Translation

Who is the Contract Manager and Senior Responsible Owner in regard to language services?

We have processed this request under the Freedom of Information Act 2000.

Response

The council holds the information requested and it is attached/ the answers to your questions are below

I have attached the Decision to approve the award of a contract for Translation and Interpreting Services to DA Languages Limited for a period of three years from 1st April 2017 to 31st March 2020 which can be found on <https://barnet.moderngov.co.uk> under Search Documents using search term 'Translation contract'.

The current Interpretation and translation services contract is accessed via a Crown Commercial Services Framework.

Contract Expiry Date: 30/04/2021

Contract Provider: DA Languages

Spend:

The London Borough of Barnet can report total approximate costs with the provider per annum;

Total Approximate cost per annum: £142,191.00

Approximate Total Contract cost: £568,764.00 (Over the lifetime of the contract)

Contract Manager:

Name: Maria Kaphouris

Position: Procurement Business Partner

Email: maria.kaphouris@barnet.gov.uk

Contact Number: 07731339903

Department: CSG Procurement

Note: Contact details provided are in relation to the procurement lead of this service, this is not service area specific.

If you wish to register your interest in future procurement opportunities please visit the Council's website here and register your interest:
<https://supplierportal.barnet.gov.uk>

Further information

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

Advice and Assistance : Direct Marketing

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for

direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link www.ico.org.uk

For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.

Your rights

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: foi@barnet.gov.uk. Or by post to Information Management Team (FOI) London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website www.ico.org.uk). There is no charge for making an appeal.