

24 February 2021
Our ref: 7014568

Thank you for your request received on 10 February 2021, for the following information:

- The number of households under your care in 2018, 2019 and 2020
- The cost of refuse collection operations for 2018, 2019 and 2020
- The percentage of bins missed during refuse collection rounds in 2018, 2019 and 2020

We have processed this request under the Environmental Information Regulations 2004.

Response

The council holds the information requested and the answers to your questions are below:

- The number of households under your care in 2018, 2019 and 2020

Response - 2018 - 148,220
2019 - 150,020
2020 - 151,860

- The cost of refuse collection operations for 2018, 2019 and 2020

Response - Please see link to the published council budgets for the years requested which includes the budget for Recycling and Waste:

<https://open.barnet.gov.uk/dataset/2nj8e/council-budget>

- The percentage of bins missed during refuse collection rounds in 2018, 2019 and 2020

Response - We do not hold the information for 2018, please see below the information for 2019 and 2020

2019 - 0.05%
2020 - 0.06%

Further information

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

Advice and Assistance : Direct Marketing

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link www.ico.org.uk

For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.

Your rights

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: foi@barnet.gov.uk. Or by post to Information Management Team (FOI) London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website www.ico.org.uk). There is no charge for making an appeal.