

1 March 2021
Our ref: 6995704

Thank you for your request received on 1 February 2021, for the following information:

Where the council is responsible for On-Street and Off-Street pay and display car parking (excluding Off-Street pay-on-foot and pay-on-exit car parks, permits, season tickets, PCN and other income);

For the period 01/04/2018 to 31/03/2019, please could you tell me:

* The total number of pay and display parking tickets or transactions sold (all payment methods)

* The total pay and display income (Cash, Credit/Debit card, Mobile App)

* Total number of pay and display parking tickets or transactions sold via a Mobile App parking payment provider

* Total pay and display income processed via a Mobile App parking payment provider

Finally, in relation to the Council's current Mobile App parking payment provider, could you tell me:

* What is the contract expiry date for your Mobile App parking payment provider, including any extension periods?

* What is the current notice period required in order for the Council to exit this contract?

* What is the current contract value, annualised over the period 01/04/2018 - 31/03/2019

We have processed this request under the Environmental Information Regulations 2004.

Response

The council holds the information requested and the answers to your questions are below:

Where the council is responsible for On-Street and Off-Street pay and display car parking (excluding Off-Street pay-on-foot and pay-on-exit car parks, permits, season tickets, PCN and other income);

For the period 01/04/2018 to 31/03/2019, please could you tell me:

* The total number of pay and display parking tickets or transactions sold (all payment methods)

Credit/Debit Card Machine only:

Pay and Display Transactions On-Street 2018-19 - 173,908

Pay and Display Transactions Off-Street 2018-19 – 210,633

*** The total pay and display income (Cash, Credit/Debit card, Mobile App)**

Credit/Debit Card Machine only:

Pay and Display Income On-Street 2018-19 - £229,330

Pay and Display Income Off-Street 2018-19 - £159,659

*** Total number of pay and display parking tickets or transactions sold via a Mobile App parking payment provider**

Paybyphone Transactions On-Street 2018-19 – 2,022,408

Paybyphone Transactions Off-Street 2018-19 – 366,299

**** Total pay and display income processed via a Mobile App parking payment provider***

Paybyphone Income On-Street 2018-19 – £3,324,827

Paybyphone Income Off-Street 2018-19 – £766,540

Finally, in relation to the Council's current Mobile App parking payment provider, could you tell me:

**** What is the contract expiry date for your Mobile App parking payment provider, including any extension periods?***

PaybyPhone service provider is under contract with Parking Enforcement Services Supplier - NSL Services Limited. Data is therefore not held.

**** What is the current notice period required in order for the Council to exit this contract?***

PaybyPhone service provider is under contract with Parking Enforcement Services Supplier - NSL Services Limited. Data is therefore not held.

**** What is the current contract value, annualised over the period 01/04/2018 - 31/03/2019***

PaybyPhone service provider is under contract with Parking Enforcement Services Supplier - NSL Services Limited. Data is therefore not held.

Further information

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

Advice and Assistance : Direct Marketing

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link www.ico.org.uk

For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.

Your rights

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: foi@barnet.gov.uk. Or by post to Information Management Team (FOI) London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website www.ico.org.uk). There is no charge for making an appeal.