

13 April 2021
Our ref: 7129676

Thank you for your request received on 11 March 2021, for the following information:

I am writing to you under the Freedom of Information Act 2000 to request the following information from you regarding Regulatory Services.

Please could you provide the following information?

- 1. What Software Systems are currently used by the Council for Planning, Land Charges, Building Control, Trading Standards, Licensing, Environmental Health and ASB?**
- 2. When does each contract expire?**
- 3. How much does each system cost annually?**
- 4. Are you planning to go to market for a different Software System? If so, when?**
- 5. How many users / licences for each system do you have?.**
- 6. Who is the person responsible for your software system(s)? Please provide full name, title and contact information**

Please provide the information via return email.

If it is not possible to provide the information requested due to the information exceeding the cost of compliance limits identified in Section 12, please provide advice and assistance, under the Section 16 obligations of the Act, as to how I can refine my request.

If you can identify any ways that my request could be refined I would be grateful for any further advice and assistance.

If you have any queries please don't hesitate to contact me via email and I will be very happy to clarify what I am asking for and discuss the request, my details are outlined below.

Thank you for your time and I look forward to your response.

We have processed this request under the Environmental Information Regulations 2004.

Response

I can confirm that London Borough of Barnet holds the information you requested.

However, we consider that the following exceptions apply to some of the information requested. The remaining information is not withheld and is below.

1. What Software Systems are currently used by the Council for Planning, Land Charges, Building Control, Trading Standards, Licensing, Environmental Health and ASB?

Planning, Land Charges, Building Control - Idox Uniform

For ASB - ECINS

2. When does each contract expire?

Planning, Land Charges, Building Control - October 2021

<https://open.barnet.gov.uk/dataset/e659v/regional-enterprise-ltd-re-contract>

For ASB

<https://barnet.moderngov.co.uk/documents/s52675/Delegated%20Powers%20Report%20-%20Extension%20of%20ECINS%20contract%20in%20Barnet.pdf>

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3. How much does each system cost annually?

Planning, Land Charges, Building Control - Commercially sensitive - see refusal notice

<https://open.barnet.gov.uk/dataset/e659v/regional-enterprise-ltd-re-contract>

For ASB

<https://barnet.moderngov.co.uk/documents/s52675/Delegated%20Powers%20Report%20-%20Extension%20of%20ECINS%20contract%20in%20Barnet.pdf>

4. Are you planning to go to market for a different Software System? If so, when?

Planning, Land Charges, Building Control - Unknown at this time.

For ASB - None

5. How many users / licences for each system do you have?

Planning, Land Charges, Building Control - 188

for ASB - Unlimited.

6. Who is the person responsible for your software system(s)? Please provide full name, title and contact information

Planning, Land Charges, Building Control - Alun Parfitt; Operations Director (Regional Enterprise Limited), alun.parfitt@capita.co.uk

for ASB Matt Leng; Community Safety Manager, Matt.Leng@Barnet.gov.uk

Refusal Notice

We consider that Regulation 6(1)(b) applies to the information requested because the information requested is already publicly available and easily accessible

The information you requested is available in the links above on our website

Further information

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

Advice and Assistance : Direct Marketing

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link www.ico.org.uk

For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.

Your rights

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: foi@barnet.gov.uk. Or by post to Information Management Team (FOI) London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website www.ico.org.uk). There is no charge for making an appeal.

