

8 April 2021
Our ref: 7101216

Thank you for your request received on 8 March 2021, for the following information:

1. In the 2020 calendar year how many parking tickets were issued to the vehicle that infringed parking regulations in the borough on the most occasions?
2. What was the penalty value of these tickets?
3. In what street or car park were the majority of them collected?
4. How many of them have been paid?
5. What was the make and model of the vehicle?
6. If was a foreign-registered vehicle please state what was the nationality of its registration.

We have processed this request under the Freedom of Information Act 2000.

Response

We are refusing your request under section 12 because we estimate that compliance with your request will exceed the "appropriate limit" under section 12. The appropriate limit is £450 which is equivalent to 18 hours at £25 per hour. The per hour figure is set by Regulations rather than actual salary paid to any officers handling requests. The appropriate limit includes the time it will take the council to discover if it holds the information requested, to locate it, extract it and collate it as well as putting it into any particular format requested by the requester.

We have calculated that it will take approx 4000 to comply with your request. Our calculation is as follows:

We have to look at over 240,000 files and we estimate it will take 1 minutes per file which totals 4000 hours . Multiple reports covering all (Penalty Charge Notice) PCN's would have to be run and a manual breakdown of the individual PCN's issued to each vehicle would need to be collated. This would exceed to appropriate limit"

Advice and Assistance

You may be able to submit a request for a period of time less then a calender year (1 month) which may fall within the appropriate time limit in order to provide information in line with your original request.

Further information

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to

access. <http://open.barnet.gov.uk/>

Advice and Assistance : Direct Marketing

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link www.ico.org.uk

For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.

Your rights

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: foi@barnet.gov.uk. Or by post to Information Management Team (FOI) London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website www.ico.org.uk). There is no charge for making an appeal.