

20 April 2021
Our ref: 7152540

Thank you for your request received on 22 March 2021, for the following information:

1. Does your local authority use social care case management system(s)? If so, please list the name of the supplier(s).
2. What is the contract start date for your Social care management supplier? (dd/mm/yy)
3. What is the contract end date for your Social care management supplier? (dd/mm/yy)
4. What was the annual cost of your social care management supplier(s) for the financial year 19/20 (April 2019 - March 2020)?
5. Does your organisation use any other third-party systems or service providers to support your organisation with social care management or care assessments? If yes, please fill out the below for all third-party systems used-

Joint Funded Agreements

6. Does the social care team at the local authority have an agreement in place for funding joint packages of care including Section 117 Aftercare?
7. If Yes, please state which agreement below is in place for funding joint packages of care including Section 117 aftercare, as seen below-
 - A) A 50:50 share of costs for all cases
 - B) A different share of costs e.g., 40:60, 30:70 (please state the share used)
 - C) A share of costs calculated on a case-by-case level using an algorithm
 - D) Other (please state)
8. How many people were covered by joint funded packages of care as of 1st March 2021?
9. What was the annual cost to the local authority for joint funded packages of care for the financial year 19/20 (April 2019-March 2020)?

Deferred CHC Assessments

Due to the suspension of the continuing healthcare (CHC) processes in March 2020, CCGs and LAs had a backlog of deferred assessments for people who would have normally been assessed for CHC.

10. How many deferred Care Act Assessments for CHC cases did the local authority have in its backlog as of the 1st September 2020?
11. How many deferred Care Act Assessments for CHC cases did the local authority have left to complete on the 1st March 2021?

We have processed this request under the Freedom of Information Act 2000.

Response

I can confirm that London Borough of Barnet holds the information you requested.

However, we consider that the following exemptions apply to some of the information requested. The remaining information is not withheld and is below/attached. [\[delete as appropriate\]](#)

1. Does your local authority use social care case management system(s)? If so, please list the name of the supplier(s).
2. What is the contract start date for your Social care management supplier? (dd/mm/yy)
3. What is the contract end date for your Social care management supplier? (dd/mm/yy)
4. What was the annual cost of your social care management supplier(s) for the financial year 19/20 (April 2019 - March 2020)?
5. Does your organisation use any other third-party systems or service providers to support your organisation with social care management or care assessments? If yes, please fill out the below for all third-party systems used-

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[\[You need to provide the answers to the questions that are being answered above against them, or say the information is attached.\]](#)

[\[Where the information is being withheld, against the relevant part of the request say "this information is exempt as we are applying the exemption in Section/Regulation xx to this information. Please see the Refusal Notice below"\]](#)

We consider that the qualified exemption set out in Section 43 (Prejudicial to commercial interests) subsection [\[specify the sub-section\(s\) that are to be applied\]](#) applies to the information requested. Therefore, we have decided to withhold the information.

notes:

you need to do the following before applying this exemption: read the section on section 43 in the FOI Toolkit and talk to IMT about applying this exemption.

This is a technical exemption and can be tricky to apply in an IR proof way.

Choose: section 1 (trade secret) - LBB should never use this unless we have eg found the secret coke recipe!

section 2 (commercial interests) - disclosure would or would be likely to prejudice the commercial interests of the council or a third party

section 3 (NCND)- neither confirm nor deny the info is held where to do so would damage commercial interests- we are unlikely to use this one

Your response for subsection 2 needs to address all the factors below. You don't have to follow this layout but make sure your response covers all these elements.

1) Whose interests are being considered: the council's or a third party's (name them) or both?

2) that the interests are commercial in nature- ie relate to trade, commercial dealings etc and are not merely financial

3) That disclosure would or would be likely to cause harm to those interests. You have to chose 'would' or 'would be likely to'. 'Would' doesn't mean it definitely will occur but is more likely than not. 'Would be likely to' means less likely than 'would' but still reasonably possible and not just theoretical. 'Would ' needs more proof to set it up, but there will be more public interest in withholding the information due to the inherent public interest in not causing harm . 'Would be likely' to needs less proof but has less public interest attached to it. So it is important to chose the right one.

4) Set out what the harm will be

5) explain how disclosure will /likely to lead to that harm ie give the *causal link*

If its a third party's interests you need to confirm you have consulted with them and they have provided information. (We are not obliged to follow their views but we can't withhold information on their interests unless we know what those interests are. Case law says we can't guess!)

Then do the public interest test:

In applying this exemption, we have had to balance the public interest in withholding the information against the interest in favour of disclosure.

Factors in favour of disclosure

Factors in favour of withholding

In all the circumstances of the case, the public interest in maintaining the exemption outweighs the public interest in disclosing the information.

Further information

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

Advice and Assistance : Direct Marketing

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link www.ico.org.uk

For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.

Your rights

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: foi@barnet.gov.uk. Or by post to Information Management Team (FOI) London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website www.ico.org.uk). There is no charge for making an appeal.