

7 May 2021
Our ref: 7272604

Thank you for your request received on 30 April 2021, for the following information:

I would like to request the following information under the Freedom of Information Act:

- 1. The entities name/s, address, telephone number, email address and website that provides care act advocacy for your council? If you provide this in house provide the requested details for the department/worker who oversees this.**
- 2. A copy of any advertisement or publications for the care act advocacy service.**
- 3. The entities name/s, address, telephone number, email address and website that provides non care act advocacy or Information, advice and guidance (eg non statutory) or similar for Adults with a Learning Disability and or Autism for your council (this could be via a grant or service agreement) If you provide this in house provide the requested details for the department/worker who oversees this. (Helpful note: possibly a Commissioning Department/ Commissioner for Learning Disabilities/Autism can assist with this)**

We have processed this request under the Freedom of Information Act 2000.

Response

The council holds the information requested and it is attached and some answers are below.

I would like to request the following information under the Freedom of Information Act:

- 1. The entities name/s, address, telephone number, email address and website that provides care act advocacy for your council? If you provide this in house provide the requested details for the department/worker who oversees this.***

POhWER have been awarded the new contract to provide Care Act Advocacy in the London Borough of Barnet. The new contract went live on 6 th April 2021.

The entities name: POhWER

Address: Post - PO Box 17943, Birmingham, B9 9PB

telephone number: 03004562370

email address: pohwer@pohwer.net.

website: <https://www.pohwer.net/barnet>

2. A copy of any advertisement or publications for the care act advocacy service: Please find attached CAA service leaflet, easy read leaflet and referral form. Link to the online referral form is here:

See refusal notice below

3 Non care act advocacy information as below: please see attached spreadsheet (2021-2022 Non Statutory DoLs providers) for multiple providers who are able to provide non care act advocacy or Information, advice and guidance (e.g. non statutory) .

Please see attached spreadsheet (2021-2022 Non Statutory DoLs providers) for multiple providers who are able to provide non care act advocacy or Information, advice and guidance (e.g. non statutory) .

Refusal Notice

We consider that the absolute exemption set out in Section 21 (Information accessible by other means) applies to the information requested because the information requested is already reasonably accessible elsewhere.

<https://www.pohwer.net/Handlers/Download.ashx?IDMF=6aadc25d-1d60-4f72-b2c9-f70ba3656904>

Further information

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

Advice and Assistance : Direct Marketing

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link www.ico.org.uk

For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.

Your rights

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: foi@barnet.gov.uk. Or by post to Information Management Team (FOI) London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website www.ico.org.uk). There is no charge for making an appeal.