

8 June 2021  
Our ref: 7305460

Thank you for your request received on 11 May 2021, for the following information:

**I am writing to request information under the freedom of information Act 2000 with regards to security/protection/lone working systems in place at your organisation, as part of my analysis of the UK Marketplace and Public Sector.**

**Could I ask that you review the below questions and provide answers where applicable.**

**Does your organisation have lone workers (HSE definition, someone who works by themselves or without close supervision) ?**

**How many lone workers does your organisation have?**

**Does your organisation have in place any form of lone working provision, i.e. dedicated device system, smartphone applications, mixture of both?**

**How many Systems are in place e.g. Applications, Dedicated Devices**

**Do you have an existing contract in place for the above?**

**When was this awarded and for what duration?**

**Who was the contract awarded to?**

**Is there the potential for extending this contract? Will you be applying that extension?**

**What was the contract value in total?**

**Was the contract tendered through direct competitive tender, a framework, or through G-Cloud provision?**

**Which department is responsible for the health, safety and well-being of lone workers e.g. Health & Safety, Department by Department etc.**

We have processed this request under the Freedom of Information Act 2000.

## **Response**

The council holds the information requested and the answers to your questions are below.

***Does your organisation have lone workers (HSE definition, someone who works by themselves or without close supervision) ?***

Yes.

***How many lone workers does your organisation have?***

Unable to specify as this varies in different services depending on need.

***Does your organisation have in place any form of lone working provision, i.e. dedicated device system, smartphone applications, mixture of both?***

We are in the process of approving a lone working device.

***How many Systems are in place e.g. Applications, Dedicated Devices***

70

***Do you have an existing contract in place for the above?***

Yes.

***When was this awarded and for what duration?***

November 2020 for one year.

***Who was the contract awarded to?***

Solo Protect.

***Is there the potential for extending this contract?***

Yes.

***Will you be applying that extension?***

Yes.

***What was the contract value in total?***

£80,000

***Was the contract tendered through direct competitive tender, a framework, or through G-Cloud provision?***

Through G-Cloud.

***Which department is responsible for the health, safety and well-being of lone workers e.g. Health & Safety, Department by Department etc.***

The Health and Safety Team - SHaW.

### **Further information**

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

### **Advice and Assistance : Direct Marketing**

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this

purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link [www.ico.org.uk](http://www.ico.org.uk)

**For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.**

### **Your rights**

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: [foi@barnet.gov.uk](mailto:foi@barnet.gov.uk). Or by post to Information Management Team (FOI) London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website [www.ico.org.uk](http://www.ico.org.uk)). There is no charge for making an appeal.