

22 June 2021  
Our ref: 7392244

Thank you for your request received on 10 June 2021, for the following information:

**The information requested is:**

**(a) The lowest rate per hour paid to any individual Homecare Provider during the Reference Period, expressed in pounds and pence per hour.**

**(b) The highest rate per hour paid to any individual Homecare Provider during the Reference Period, expressed in pounds and pence per hour.**

**(c) The average ('arithmetic mean') price per hour paid to all Homecare Providers for all hours of homecare services purchased during the Reference Period, expressed in pounds and pence per hour.**

**(d) The total hours of Homecare purchased from all Homecare Providers during the Reference Period.**

**(e) The total hours of Homecare purchased from all homecare providers during a seven-day period which includes Monday, 20th April 2020 (i.e. the figure which provides a like-for-like comparison with item (d), above, for the previous year).**

**(f) Your organisation's total spend on Homecare Services purchased from all Homecare Providers during the Reference Period.**

**(g) In relation to contracts held with independent and voluntary sector Homecare Providers:**

**(i) Whether your organisation has imposed a contractual requirement that any Homecare Provider pay their workers an hourly rate above the prevailing rate of the statutory National Minimum Wage (including the statutory National Living Wage). Please answer 'Yes' or 'No'.**

**(ii) The minimum pay rate specified, in pounds and pence per hour, if the answer to question (g)(i), above, was 'Yes'.**

**(h) In relation to how you have calculated the price(s) you pay for Homecare:**

**(i) Whether, in the financial years 2019-20, 2020-21 or 2021-22, you have undertaken a numerical calculation of the hourly cost of a homecare service to assure yourself that the price(s) you pay to independent and voluntary sector Homecare Providers covers their costs and expectations of a profit or surplus.**

Please answer 'yes' or 'no'.

(ii) If your answer to question (h)(i) was 'yes', please supply a copy of the most recent numerical calculation referred to in your answer, including the financial year to which it relates. For the avoidance of doubt, this question asks you to supply a numerical calculation, rather than a narrative description of the factors which you have considered in setting the prices paid.

We have processed this request under the Freedom of Information Act 2000.

## Response

The council holds the information requested and the answers to your questions are below:

The information requested is:

***(a) The lowest rate per hour paid to any individual Homecare Provider during the Reference Period, expressed in pounds and pence per hour.***

£15.70

***(b) The highest rate per hour paid to any individual Homecare Provider during the Reference Period, expressed in pounds and pence per hour.***

£24.89

***(c) The average ('arithmetic mean') price per hour paid to all Homecare Providers for all hours of homecare services purchased during the Reference Period, expressed in pounds and pence per hour.***

£18.39

***(d) The total hours of Homecare purchased from all Homecare Providers during the Reference Period.***

25,723 hours

***(e) The total hours of Homecare purchased from all homecare providers during a seven-day period which includes Monday, 20th April 2020 (i.e. the figure which provides a like-for-like comparison with item (d), above, for the previous year).***

18412 hours

***(f) Your organisation's total spend on Homecare Services purchased from all Homecare Providers during the Reference Period.***

Homecare Services

3 <sup>rd</sup> Week in April 2020	3 <sup>rd</sup> Week in April 2021	
Total Hours commissioned	18577.03	25795.82
Total cost of hours commissioned	£ 346,020.05	£ 506,661.80

Average cost per hour

£ 18.63

£ 19.64

Please note the above is based on commissioned figures for this period, the actual spent is based on the services delivered.

***(g) In relation to contracts held with independent and voluntary sector Homecare Providers:***

***(i) Whether your organisation has imposed a contractual requirement that any Homecare Provider pay their workers an hourly rate above the prevailing rate of the statutory National Minimum Wage (including the statutory National Living Wage). Please answer 'Yes' or 'No'.***

No

***(ii) The minimum pay rate specified, in pounds and pence per hour, if the answer to question (g)(i), above, was 'Yes'.***

N/A

***(h) In relation to how you have calculated the price(s) you pay for Homecare:***

Competitive rate - Barnet doesn't actually calculate the rate we pay to providers they submit to us- making it a competitive process.

However when we ask for their rates as part of their tender we ask that they tell us how they have calculated the rate, which usually includes costs around staffing, recruitment, training, management costs, overheads, NI etc.

Usually we do check to ensure the rates they have submitted are genuinely sustainable.

***(i) Whether, in the financial years 2019-20, 2020-21 or 2021-22, you have undertaken a numerical calculation of the hourly cost of a homecare service to assure yourself that the price(s) you pay to independent and voluntary sector Homecare Providers covers their costs and expectations of a profit or surplus. Please answer 'yes' or 'no'.***

No

***(ii) If your answer to question (h)(i) was 'yes', please supply a copy of the most recent numerical calculation referred to in your answer, including the financial year to which it relates. For the avoidance of doubt, this question asks you to supply a numerical calculation, rather than a narrative description of the factors which you have considered in setting the prices paid.***

N/A

**Further information**

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

## **Advice and Assistance : Direct Marketing**

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link [www.ico.org.uk](http://www.ico.org.uk)

**For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.**

## **Your rights**

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: [foi@barnet.gov.uk](mailto:foi@barnet.gov.uk). Or by post to Information Management Team (FOI) London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website [www.ico.org.uk](http://www.ico.org.uk)). There is no charge for making an appeal.