



London Borough of Barnet,
2 Bristol Avenue,
Colindale,
London NW9 4EW
29 June 2021
Our ref: 7427372

Thank you for your request received on 23 June 2021, for the following information:

Freedom of Information Act Request

Please can you provide the following information:

1. What key software applications does the Authority use for:

- i. ERP and Finance**
- ii. HR and Payroll**
- iii. Social Care**
- iv. Elections**
- v. Planning**
- vi. Waste Collection**
- vii. Council Tax**
- viii. Licensing and Compliance**
- ix. Parking**
- x. Food Hygiene**

2. Are there any other key software applications that the Authority uses and puts into escrow?

4. Within the Authority is there a policy to move towards hosted solutions?

5. Is there a generic contact e-mail enquiry address or contact person that deals with escrow at the Authority?

I would be grateful to receive this information via email and in an electronic format.

Please advise if any costs are payable. If it is not possible to provide the information requested due to the information exceeding the cost of compliance limits identified in Section 12 of the Act, please provide advice and assistance, under the Section 16 obligations of the Act, as to how I can refine my request or what additional costs would be payable.

If you have any queries, please contact me via email or phone and I will be very happy to clarify what I am asking for and discuss the request, my details are outlined below. Thank you for your time and I look forward to your response.

We have processed this request under the Freedom of Information Act 2000.

Response

The council holds the information requested and it is attached/ the answers to your questions are below

Freedom of Information Act Request

Please can you provide the following information:

1. What key software applications does the Authority use for:

i. ERP and Finance

Integra

ii. HR and Payroll

CoreHR

iii. Social Care

LCS and Mosaic

iv. Elections

Elector8

v. Planning

Idox Uniform

vi. Waste Collection

Agile/ Contender

vii. Council Tax

Civic OpenRevenues

viii. Licensing and Compliance

Idox Uniform

ix. Parking

ICES - TSL / Taranto / NSL Apply

x. Food Hygiene

Idox Uniform

2. Are there any other key software applications that the Authority uses and puts into escrow?

- * LCS
- * Synergy
- * OpenRevenues

4. Within the Authority is there a policy to move towards hosted solutions?

Options for SaaS hosted are explored for all new applications and would be the preferred offering - subject to security

5. Is there a generic contact e-mail enquiry address or contact person that deals with escrow at the Authority?

I would be grateful to receive this information via email and in an electronic format.

Kirit.patel@barnet.gov.uk

Further information

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

Advice and Assistance : Direct Marketing

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link www.ico.org.uk

For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.

Your rights

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: foi@barnet.gov.uk. Or by post to Information Management Team (FOI) London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website www.ico.org.uk). There is no charge for making an appeal.