



London Borough of Barnet,  
2 Bristol Avenue, Colindale,  
London NW9 4EW  
29 June 2021  
Our ref: 7437404

Thank you for your request received on 29 June 2021, for the following information:

**How many employees are at your organisation?**

**How many mobile phone and mobile broadband (data only) connections do you currently have?**

**What is the split between mobile phone and mobile broadband connections?**

**Who is your mobile phone network provider?**

**Did you switch providers on your last renewal?**

**Please provide a monthly breakdown of your total mobile phone contract costs for the past 12 months, and state whether VAT has been included in the numbers given.**

**Does your contract include a hardware, tech or transformation fund?**

**If the answer to question 7 is yes, what was the value of the fund upon the signing of the current contract?**

**How have you sourced the contract?**

**What is the contract term length?**

**How long do you have remaining on your current contract?**

**Who is the primary contact for this contract?**

We have processed this request under the Freedom of Information Act 2000.

## **Response**

The council holds the information requested and the answers to your questions are below:

### ***How many employees are at your organisation?***

Please see:

<https://open.barnet.gov.uk/dataset/29xy2/london-borough-of-barnet-staff-establishment-headcount-and-fte-201718>

### ***How many mobile phone and mobile broadband (data only) connections do you currently have?***

3148

### ***What is the split between mobile phone and mobile broadband connections?***

263 Data Only 2298 Voice and Data 587 Voice only

### ***Who is your mobile phone network provider?***

O2

### ***Did you switch providers on your last renewal?***

No

### ***Please provide a monthly breakdown of your total mobile phone contract costs for the past 12 months, and state whether VAT has been included in the numbers given.***

Due to the outsourced contract cannot provide this information, Barnet has outsourced its ICT provision to Capita and this would be covered by the overarching contract. Details of the CSG contract can be found at:

<https://open.barnet.gov.uk/dataset/customer-and-support-group-csg-contract>

### ***Does your contract include a hardware, tech or transformation fund?***

No

### ***If the answer to question 7 is yes, what was the value of the fund upon the signing of the current contract?***

### ***How have you sourced the contract?***

Via Procurement Service and tender process

### ***What is the contract term length?***

3 years

***How long do you have remaining on your current contract?***

Information 18 months

***Who is the primary contact for this contract?***

Currently Elena Timotheou and Barry May

**Further information**

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

**Advice and Assistance : Direct Marketing**

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link [www.ico.org.uk](http://www.ico.org.uk)

**For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.**

**Your rights**

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: [foi@barnet.gov.uk](mailto:foi@barnet.gov.uk). Or by post to Information Management Team (FOI) London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website [www.ico.org.uk](http://www.ico.org.uk)). There is no charge for making an appeal.