



London Borough of Barnet,
2 Bristol Avenue,
Colindale,
London NW9 4EW
7 July 2021
Our ref: 7388780

Thank you for your request received on 9 June 2021, for the following information:

I would like to know the following information, for the time period between 01/11/2020 and 01/02/2021:

- How many planning complaints were received by the LPA**
- The date each complaint was received by the LPA**
- The date a decision was made regarding enforcement by the LPA in relation to each complaint**
- The date each decision was actioned by the LPA**

I do not require identifying information about individual complaints, other than what I have detailed above.

We have processed this request under the Environmental Information Regulations 2004.

Response

The council holds the information requested and it is attached/ the answers to your questions are below

I would like to know the following information, for the time period between 01/11/2020 and 01/02/2021:

- How many planning complaints were received by the LPA***

328 service requests for were received by planning enforcement between 01/11/2020 and 01/02/2021

- The date each complaint was received by the LPA***
- The date a decision was made regarding enforcement by the LPA in relation to each complaint***

The attached documents provide a list of the cases opened, giving the reference numbers, date service request was received, date notice authorised and issued(if any was served), and date case closed (if closed).

Further information

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

Advice and Assistance : Direct Marketing

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link www.ico.org.uk

For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.

Your rights

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: foi@barnet.gov.uk. Or by post to Information Management Team (FOI) London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website www.ico.org.uk). There is no charge for making an appeal.