

14 July 2021
Our ref: 7417740

Thank you for your request received on 18 June 2021, for the following information:

I would like to make a request under the Freedom of Information Act into noise complaints and subsequent actions taken by your council.

I have outlined the request below. If you need any further information to aid in the completion of this request, please let me know.

1. How many statutory nuisance complaints did your council receive for noise caused by neighbours over the following time periods?

- * 2018/19***
- * 2019/20***
- * 2020/21***

2. How many resulting noise abatement orders did the council issue in the following periods?

- * 2018/19***
- * 2019/20***
- * 2020/21***

3. How many fines were given out for broken noise abatement orders in the following periods?

- * 2018/19***
- * 2019/20***
- * 2020/21***

4. What was the total value of these fines?

- * 2018/19***
- * 2019/20***
- * 2020/21***

We have processed this request under the Environmental Information Regulations 2004.

Response

Noise Nuisance Complaints:	Complaints received	Abatement notices served	Fines	Total value of fines
1.4.2018 - 31.3.2019	1877	13	N/a	N/a

1.4.2019 - 31.3.2020	1776	22	N/a	N/a
1.4.2020 - 31.3.2021	2222	1	N/a	N/a

Further information

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

Advice and Assistance : Direct Marketing

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link www.ico.org.uk

For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.

Your rights

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: foi@barnet.gov.uk. Or by post to Information Management Team (FOI) London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website www.ico.org.uk). There is no charge for making an appeal.