



2 Bristol Avenue,  
Colindale, NW9 4EW  
2 August 2021  
Our ref: 7501656

Thank you for your request received on 15 July 2021, for the following information:

**1. Please can you provide the latest version of your Statement of Intent for LA Flexible Eligibility**

**2. Please can you provide a list of all Registered Installers that are able to install Energy Company Obligation measures under the Council's Flexible Energy scheme determined by the Council in the Statement of Intent requested above**

We have processed this request under the Environmental Information Regulations 2004.

## **Response**

The council holds the information requested and the answers to your questions are below

***1. Please can you provide the latest version of your Statement of Intent for LA Flexible Eligibility***

The London [Eco Statement of Intent](#) includes the following reference to contact information for support for Barnet residents and households:

Responsible Officers: For residents of Barking & Dagenham, Barnet, City of London, Enfield, Hackney, Haringey, Harrow, Havering, Hillingdon, Hounslow, Islington, Newham, Redbridge, Tower Hamlets, Waltham Forest

Job title: Senior Energy Advice Officer

Telephone: 020 7527 2121

Email: [energy.advice@islington.gov.uk](mailto:energy.advice@islington.gov.uk)

***2. Please can you provide a list of all Registered Installers that are able to install Energy Company Obligation measures under the Council's Flexible Energy scheme determined by the Council in the Statement of Intent requested above***

Referral network Any individual seeking to access the flexible eligibility arrangements will need to be referred through our Warmer Homes Advice Service, using the contact information below: i. North London (Barking & Dagenham, Barnet, City of

London, Enfield, Hackney, Haringey, Harrow, Havering, Hillingdon, Hounslow, Islington, Newham, Redbridge, Tower Hamlets, Waltham Forest)

Telephone: 0300 555 0195

Email: [shine@islington.gov.uk](mailto:shine@islington.gov.uk)

Online: SHINE London

### **Further information**

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

### **Advice and Assistance : Direct Marketing**

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link [www.ico.org.uk](http://www.ico.org.uk)

**For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.**

### **Your rights**

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: [foi@barnet.gov.uk](mailto:foi@barnet.gov.uk). Or by post to Information Management Team (FOI) London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website [www.ico.org.uk](http://www.ico.org.uk)). There is no charge for making an appeal.