



London Borough of Barnet,
2 Bristol Avenue,
Colindale,
London NW9 4EW
5 August 2021
Our ref: 7520884

Thank you for your request received on 29 July 2021, for the following information:

Dear Officer,

I would like to raise a Freedom of Information Request regarding your Financial Management/ERP system:

- * What Financial Management/ERP System does the council use?**
- * Who is ultimately responsible for the system (name and title)?**

- * How many users access the system across the council?**

- * Is the system hosted locally or is it a cloud solution?**
- * Does the council intend to move the system to the cloud?**
- * When did the contract commence and when will it expire?**
- * Do you intend to evaluate alternative solutions when the contract expires?**
- * Are you in a shared service for either ICT or Financial Management/ERP?**

- * If yes, what is the nature of the shared service?**

- * If no, what plans do you have for shared service/partnership working?**

If the Finance system is run/managed in-house:

- * What is the annual software (licence and support) charge payable to the Financial Management/ERP system provider?**
- * What was the initial capital cost of the system payable to the supplier?**

If the Finance system is hosted remotely (via the cloud):

- * How are the annual charges made up (software licence/support charge, hosting charge etc.)?**

I appreciate your time & response to my FOI request

We have processed this request under the Freedom of Information Act 2000.

Response

The council holds the information requested and the answers to your questions are below

I would like to raise a Freedom of Information Request regarding your Financial Management/ERP system:

**** What Financial Management/ERP System does the council use?***

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**** Who is ultimately responsible for the system (name and title)?***

In house it falls under Head of Finance, Chief Accountant & Finance Manager, Systems

**** How many users access the system across the council?***

Apprx 600

**** Is the system hosted locally or is it a cloud solution?***

Hosted by CIBS using a data centre

**** Does the council intend to move the system to the cloud?***

Yes in October 2021

**** When did the contract commence and when will it expire?***

April 2014 to March 2023

**** Do you intend to evaluate alternative solutions when the contract expires?***

Yes

**** Are you in a shared service for either ICT or Financial Management/ERP?***

Yes

**** If no, what plans do you have for shared service/partnership working?***

N/A

If the Finance system is run/managed in-house:

**** What is the annual software (licence and support) charge payable to the Financial Management/ERP system provider?***

£220k for FY20/21 and covers all the aforementioned

**** What was the initial capital cost of the system payable to the supplier?***

£1.2m.

If the Finance system is hosted remotely (via the cloud):

**** How are the annual charges made up (software licence/support charge, hosting charge etc.)?***

N/A

Further information

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

Advice and Assistance : Direct Marketing

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link www.ico.org.uk

For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.

Your rights

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: foi@barnet.gov.uk. Or by post to Information Management Team (FOI) London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website www.ico.org.uk). There is no charge for making an appeal.