



Barnet House, 9th Floor

5 August 2021
Our ref: 7499524

Thank you for your request received on 20 July 2021, for the following information:

My car was recently damaged by a huge pothole near to 11 Fairlawn Avenue, East Finchley, London N2 9PS.

The insurance department have denied responsibility as they maintain that Fairlawn Avenue was inspected by the council for potholes on 30th September 2020.

The insurance department also maintains that there was no report from members of the public in respect of potholes in Fairlawn Avenue since that last inspection.

Would you kindly provide:

- 1) A copy of the pothole inspection report carried out in Fairlawn Avenue on 30th September 2020**
- 2) A printout of your records that indicate there has not been any reporting of any potholes in Fairlawn Avenue from July 2020.**

We have processed this request under the Environmental Information Regulations 2004.

Response

The council holds the information requested and it is below and attached

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Would you kindly provide:

1) A copy of the pothole inspection report carried out in Fairlawn Avenue on 30th September 2020

Please see attached

2) A printout of your records that indicate there has not been any reporting of any potholes in Fairlawn Avenue from July 2020.

We have received 6 public reports of potholes on the full length of Fairlawn Avenue between July 2021 and July 2020

- 1 July 2021
- 8 June 2021 x 2
- 2 June 2021
- 14 May 2021
- 26 March 2021

Further information

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

Advice and Assistance : Direct Marketing

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link www.ico.org.uk

For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.

Your rights

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: foi@barnet.gov.uk. Or by post to Information Management Team (FOI) London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website www.ico.org.uk). There is no charge for making an appeal.