

10 August 2021  
Our ref: 7492028

Thank you for your request received on 16 July 2021, for the following information:

**Under Freedom of Information, please provide the following information regarding any reduction in council tax your authority offers to people diagnosed with cancer.**

- 1. Please state the criteria people diagnosed with cancer must meet to receive a council tax discount**
- 2. For an individual with cancer who meets all the above, please state the maximum percentage their council tax bill could be reduced by**
- 3. Please provide a breakdown by month of the number of people with cancer you have helped with council tax reductions in 2019, 2020 and 2021 to date.**
- 4. Please provide a breakdown by month of the total (£s) in council tax you waived for people with cancer in 2019, 2020 and 2021 to date.**

We have processed this request under the Freedom of Information Act 2000.

## **Response**

The council holds the information requested and the answers to your questions are below.

***Under Freedom of Information, please provide the following information regarding any reduction in council tax your authority offers to people diagnosed with cancer.***

The London Borough of Barnet does not offer a reduction specifically related to people who have been diagnosed with cancer, as this type of reduction has not been set in Local Government legislation.

Council Tax Support is available for people on a low income should a person's income suffer as a result of their diagnoses and more information about this can be found at <https://www.barnet.gov.uk/council-tax/get-money-your-council-tax-bill/council-tax-support>

We also offer a scheme called Council Tax Discretionary Relief (CTDR), which is intended for customers who are suffering from hardship due to exceptional circumstances who require help to meet their Council Tax liability.

It is only used for short term assistance and is made at the council's discretion.

Further information is available on our website [Council Tax Discretionary Relief Scheme | Barnet Council](#)

### **Further information**

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

### **Advice and Assistance : Direct Marketing**

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link [www.ico.org.uk](http://www.ico.org.uk)

**For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.**

### **Your rights**

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: [foi@barnet.gov.uk](mailto:foi@barnet.gov.uk). Or by post to Information Management Team (FOI) London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website [www.ico.org.uk](http://www.ico.org.uk)). There is no charge for making an appeal.