



London Borough of Barnet,
2 Bristol Avenue, Colindale,
London NW9 4EW
13 August 2021
Our ref: 7559237

Thank you for your request received on 10 August 2021, for the following information:

I am wishing to contact the council, but I have been unable to find the correct individual/s to address my email to. Therefore, I am left with no choice other than to make a request under the Freedom of Information Act 2000. Please can you provide me with the following information with regards to Digital Transformation and Licensing:

- 1. The Head/Manager of Digital Transformation, their contact details including telephone number and email address.**
- 2. Details of your current licensing platform including expiry date, contract cost and duration of the contract.**

I understand that under this act I am entitled to a response within 20 working days of your receipt of this request. Your help in this matter is greatly appreciated.

We have processed this request under the Freedom of Information Act 2000.

Response

The council holds the information requested and the answers to your questions are below

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- 1. The Head/Manager of Digital Transformation, their contact details including telephone number and email address.***

Barry May.

Contact barry.may@barnet.gov.uk

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Barnet has outsourced its ICT provision to Capita and provide this service to the council within the overarching framework of that contract.

<https://open.barnet.gov.uk/dataset/customer-and-support-group-csg-contract>

Further information

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

Advice and Assistance : Direct Marketing

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link www.ico.org.uk

For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.

Your rights

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: foi@barnet.gov.uk. Or by post to Information Management Team (FOI) London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website www.ico.org.uk). There is no charge for making an appeal.