



London Borough of Barnet,  
2 Bristol Avenue, Colindale,  
London NW9 4EW  
23 August 2021  
Our ref: 7573497

Thank you for your request received on 17 August 2021, for the following information:

**Please send me details for the period 2020-2021 on the following:**

- a) The total value of the courier service contracts that were outsourced**
- b) The name of your primary courier supplier**
- c) The value of your primary supplier's contract**
- d) The expiry date of that contract**
- e) The total cost of the courier services that were not outsourced but managed in-house?**
- f) The number of staff employed in managing the in-house contracts**
- g) The number of vehicles either owned or leased to meet the in-house courier requirement**
- h) The name and email of the person responsible for the management of courier services**

We have processed this request under the Freedom of Information Act 2000.

## **Response**

We've received a request for the following information:

***Please send me details for the period 2020-2021 on the following:***

- a) The total value of the courier service contracts that were outsourced***

N/A as not outsourced.

- b) The name of your primary courier supplier***

We utilise a Capita supplier which is part of the overall Capita contract

<https://open.barnet.gov.uk/dataset/23d3v/customer-and-support-group-csg-contract>

***c) The value of your primary supplier's contract***

Unknown

***d) The expiry date of that contract***

The Capita contract is scheduled to expire in August 2023.

***e) The total cost of the courier services that were not outsourced but managed in-house?***

This is part of the overall CSG Capita contract.

***f) The number of staff employed in managing the in-house contracts***

1.6 FTE

***g) The number of vehicles either owned or leased to meet the in-house courier requirement -***

2 vans

***h) The name and email of the person responsible for the management of courier services -***

Simon Hime - [simon.hime@barnet.gov.uk](mailto:simon.hime@barnet.gov.uk)

**Further information**

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

**Advice and Assistance: Direct Marketing**

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link [www.ico.org.uk](http://www.ico.org.uk)

**For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.**

**Your rights**

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: [foi@barnet.gov.uk](mailto:foi@barnet.gov.uk). Or by post to Information Management Team (FOI) London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website [www.ico.org.uk](http://www.ico.org.uk)). There is no charge for making an appeal.