

6 September 2021
Our ref: 7546972

Thank you for your request received on 6 August 2021, for the following information:

- 1. How many potholes were reported from 2018/2019 until the end of June 2021, by financial year?**
- 2. How many potholes were repaired from 2018/2019 until the end of June 2021, by financial year?**
- 3. What is the current number of potholes which have been reported but not repaired (by grade/severity)?**
- 4. How many pothole claims were received from 2018/2019 until the end of June 2021, by financial year?**
- 5. How many pothole compensation claims were paid out from 2018/2019 until the end of June 2021, by financial year?**
- 6. What was the budget for repairing potholes from 2018/2019 until the end of June 2021, by financial year?**
- 7. How much did the council spend on repairing potholes from 2018/2019 until the end of June 2021, by financial year?**
- 8. How many person hours were spent on repairing potholes from 2018/2019 until the end of June 2021, by financial year?**
- 9. What was the average time (calendar days) to repair reported potholes from 2018/2019 until the end of June 2021, by financial year?**

We have processed this request under the Freedom of Information Act 2000.

Response

The council holds the information requested and it is below

1. How many potholes were reported from 2018/2019 until the end of June 2021, by financial year?

2018/19 - 2077

2019/20 - 2957

2020/21 - 2,256

2. How many potholes were repaired from 2018/2019 until the end of June 2021, by financial year?

2018/19 - 5,600

2019/20 - 5,416

2020/21 - Data not available yet - see Refusal Notice below

3. What is the current number of potholes which have been reported but not repaired (by grade/severity)?

21 potholes have been reported to the Councils Contractor and works orders have been raised for repair

4. How many pothole claims were received from 2018/2019 until the end of June 2021, by financial year?

2018/19 - 266

2019/20 - 207

2020/21 - 110

to June 21 - 41

5. How many pothole compensation claims were paid out from 2018/2019 until the end of June 2021, by financial year?

2018/19 - 131

2019/20 - 89

2020/21 - 33

to June 21 - 15

6. What was the budget for repairing potholes from 2018/2019 until the end of June 2021, by financial year?

The Council pays a lump sum for all highways reactive maintenance activities, including pothole repairs,

2018/19 - £1,864,152.50

2019/20 - £1,911,738.82

2020/21 - £1,947,870.68

7. How much did the council spend on repairing potholes from 2018/2019 until the end of June 2021, by financial year?

2018/19 - £1,864,152.50

2019/20 - £1,911,738.82

2020/21 - Data not available yet - see Refusal Notice below

8. How many person hours were spent on repairing potholes from 2018/2019 until the end of June 2021, by financial year?

We do not hold data on how many hours were spent repairing potholes.

9. What was the average time (calendar days) to repair reported potholes from 2018/2019 until the end of June 2021, by financial year?

We do not hold data in this format. Potholes are raised for repairs under 3 categories

Cat 1 - repaired within 48 hours

Cat 2 - repaired within 7 days

Cat 3 - within 28 days

Refusal Notice

S22 - Material intended for publication

The information you have requested is being withheld under section 22 (intended for future publication) of the Act. Section 22 is a qualified exemption, and accordingly we have to consider whether the public interest is in withholding the information or in disclosing it. The arguments for and against disclosure are detailed below.

The general argument in favour of releasing information is that there is a public interest in being able to scrutinise aspects of the Local Authorities where that information might be easy to access and will not prejudice the London Borough of Barnet. Against disclosure the argument is the public interest in permitting public authorities to publish information in a manner and form and at a time of their own choosing. It is a part of the effective conduct of public affairs that the general publication of information is a conveniently planned and managed activity within the reasonable control of public authorities. Where the decision has been made in principle to publish, there is a reasonable entitlement to make arrangements to do so. The information is held on two separate databases and the information requested will be published on Open Barnet in Spring 2022.

Further information

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

Advice and Assistance : Direct Marketing

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for

direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link www.ico.org.uk

For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.

Your rights

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: foi@barnet.gov.uk. Or by post to Information Management Team (FOI) London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website www.ico.org.uk). There is no charge for making an appeal.