

London Borough of Barnet,  
2 Bristol Avenue, Colindale,  
London NW9 4EW  
21 September 2021  
Our ref: 7648932

Thank you for your request received on 15 September 2021, for the following information:

**Dear London Borough of Barnet**

**Please can you provide the following information under the Freedom of Information Act?**

- 1. The annual budget of London Borough of Barnet Council spend on lift Maintenance / Lift refurbishments?**
- 2. Do the London Borough of Barnet Council manage the Lift maintenance for housing stock above 2 floors?**
- 3. Or who are the consultants / contractors who deal with the London Borough of Barnet Council Lifts?**
- 4. How many lift breakdowns, entrapment's, incidents there are per year?**
- 5. Who is the current lift maintenance contractor**
- 6. Who is the London Borough of Barnet Council Boroughs principal lift engineer.**

We have processed this request under the Freedom of Information Act 2000.

### **Response**

I am writing to inform you that we have searched our records and although we hold some of the information requested, some of the information you requested is not held by London Borough of Barnet.

We have provided answers to your request below.

***Please can you provide the following information under the Freedom of Information Act?***

- 1. The annual budget of London Borough of Barnet Council spend on lift Maintenance / Lift refurbishments?***

Approximately £10,600

**2. Do the London Borough of Barnet Council manage the Lift maintenance for housing stock above 2 floors?**

Please send your request direct to Barnet Homes. Housing services (including homelessness, allocations, housing repairs and so forth) are provided by Barnet Homes who are an Arm's Length Management Organisation (ALMO) who manage the council's housing stock and associated services on the council's behalf. They are a public authority under Freedom of Information Act 2000 and so you may make a FOI request to them. Their contact details are:

[talk2us@barnethomes.org](mailto:talk2us@barnethomes.org)

Or by post to:  
The Data Controller  
Barnet Homes  
2 Bristol Avenue,  
Colindale,  
NW9 4EW

**3. Or who are the consultants / contractors who deal with the London Borough of Barnet Council Lifts?**

**4. How many lift breakdowns, entrapment's, incidents there are per year?**

The answer to this question would really depend on the type of building, time period and the definition of an incident. You may wish to submit a fresh request in the light of the details provided in this response.

**5. Who is the current lift maintenance contractor**

The council uses Pickerings Lifts

**6. Who is the London Borough of Barnet Council Boroughs principal lift engineer.**

Barnet council has outsourced Facilities Management of it's offices to Capita. Details of the contract are available at:

<https://open.barnet.gov.uk/dataset/customer-and-support-group-csg-contract>

As detailed above the the housing stock is managed by Barnet Homes.

**Further information**

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

## **Advice and Assistance : Direct Marketing**

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link [www.ico.org.uk](http://www.ico.org.uk)

**For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.**

## **Your rights**

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: [foi@barnet.gov.uk](mailto:foi@barnet.gov.uk). Or by post to Records & Information Management Service, Assurance Group, London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website [www.ico.org.uk](http://www.ico.org.uk)). There is no charge for making an appeal.