

London Borough of Barnet,  
2 Bristol Avenue,  
Colindale,  
London NW9 4EW  
23 September 2021  
Our ref: 7598656

Thank you for your request received on 25 August 2021, for the following information:

- 1. How many complaints have you received in regards to the Rainbow Centre on Dollis Valley Estate since BCP took over**
- 2. Please can you tell me the actions taken and outcomes from the investigation that was overseen by Cllr B Rawlings. (This investigation was requested and clarified under 16PAC011371 - child criminal exploitation case).**

Barry advised me this investigation was not completed as Barry was advised not to contact me, by David Tatlow, but the evidence state Cllr Barry Rawlings was to communicate with me, whilst overseeing the investigation. Again he was advised not to.

Please provide evidence of the said investigation, the actions and outcomes, plus evidence of correspondence with myself.

Also please see full request to Barnet Homes and if you could provide the same I'd appreciate it.

#### **Request to Barnet Homes**

I would like to see how many time I have contacted you in regards to ASB. I would also like to see a report of the input you had in the following meetings involving ref no: 16PAC011371 - ASB team; strat meeting in regards to above reference number; plus any reports made to you by Police in regards and from any professional on my behalf.

We have processed this request under the Freedom of Information Act 2000.

#### **Response**

I can confirm that London Borough of Barnet holds the information you requested.

However, we believe that the exemptions detailed below apply to some/all of this information and this is withheld. Please see the Refusal Notice below.

**1. How many complaints have you received in regards to the Rainbow Centre on Dollis Valley Estate since BCP took over**

No complaints received. The Rainbow Centre is a voluntary organisation and the Council does not deal with any complaints against their organisation.

***2. Please can you tell me the actions taken and outcomes from the investigation that was overseen by Cllr B Rawlings. (This investigation was requested and clarified under 16PAC011371 - child criminal exploitation case).***

## **Refusal Notice**

### **S40(1) Your personal data**

We have concluded that the information held by the London Borough of Barnet constitutes personal data about you. Therefore, we have also concluded that this information is exempt from the provisions of the Freedom of Information Act 2000 (FOIA) by virtue of the exemption set out in section 40(1) of that Act which applies to personal data relating to person making the request.

### **S40(2) Third Party personal data**

We have redacted information held in relation to the case by virtue of section 40(2) of the Freedom of Information Act 2000 (FOIA), as disclosure of this information to the public generally, in the Council's view, would not be consistent with the data protection principle found in Article 5.1(a) of the General Data Protection Regulation (GDPR) lawfully, transparently and fairly. We have considered whether disclosure is lawful and fair and whilst it may be lawful under Article 6.1(f) GDPR (legitimate interests) it would not be fair to the individuals concerned.

## ***Request to Barnet Homes***

***I would like to see how many times I have contacted you in regards to ASB. I would also like to see a report of the input you had in the following meetings involving ref no: 16PAC011371 - ASB team; strat meeting in regards to above reference number; plus any reports made to you by Police in regards and from any professional on my behalf.***

I am writing to advise that Barnet Council does not hold this information as it is held by Barnet Homes.

Housing services (including homelessness, allocations, housing repairs and so forth) are provided by Barnet Homes who are an Arm's Length Management Organisation (ALMO) who manage the council's housing stock and associated services on the council's behalf. They are a public authority under Freedom of Information Act 2000 and so you may make a FOI request to them. Their contact details are:

Email: [talk2us@barnethomes.org](mailto:talk2us@barnethomes.org)

Post: The Data Controller

Barnet Homes

2 Bristol Avenue,  
Colindale,  
London NW9 4EW

Please make your request directly to Barnet Homes.

### **Further information**

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

### **Advice and Assistance : Direct Marketing**

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link [www.ico.org.uk](http://www.ico.org.uk)

**For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.**

### **Your rights**

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: [foi@barnet.gov.uk](mailto:foi@barnet.gov.uk). Or by post to Records & Information Management Service, Assurance Group, London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website [www.ico.org.uk](http://www.ico.org.uk)). There is no charge for making an appeal.

