London Borough of Barnet 2 Bristol Avenue, Colindale, London, NW9 4EW 14 October 2021 Our ref: 7670256

Thank you for your request received on 22 September 2021, for the following information:

I would like to request the following information:

For the financial years 2018/2019, 2019/2020 and 2020/2021, please provide:

- The number of landlords prosecuted by the council
- The number of complaints the council received about private rented properties
- The number of civil penalty notices issued against a landlord or letting agent as well as the total annual sum of the fines.

I would like to receive the information in an electronic format. If you feel that a substantive response to this request is not possible within a reasonable time frame, or the request is too broad, I would be grateful if you could contact me and provide assistance as to how I could refine the request.

We have processed this request under the Environmental Information Regulations 2004.

Response

The council holds the information requested and it is attached

Further information

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. http://open.barnet.gov.uk/

Advice and Assistance : Direct Marketing

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to

be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link www.ico.org.uk

For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.

Your rights

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: foi@barnet.gov.uk. Or by post to Records & Information Management Service, Assurance Group, London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website www.ico.org.uk). There is no charge for making an appeal.