

London Borough of Barnet
2 Bristol Avenue,
Colindale,
London, NW9 4EW
4 November 2021
Our ref: 7750560

Thank you for your request received on 21 October 2021, for the following information:

Firstly, thank you in advance for dealing with this request.

I would like to request the below information for the financial years 2019/20 and 20/21:

The number of FOI's received

The number of these requests answered in time.

The number of internal reviews recieved

The number answered in time

The number of cases escalated to the ICO

The number answered in time

The number of dedicated FOI officers

The number of dedicated data protection officers

If the above two roles are covered by a single individual please advise.

We have processed this request under the Freedom of Information Act 2000.

Response

The council holds the information requested and the answers to your questions are below.

I would like to request the below information for the financial years 2019/20 and 20/21:

The number of FOI's received

2019/20: 1882

2020/21: 1517

The number of these requests answered in time.

2019/20: 1806

2020/21: 1456

The number of internal reviews recieved

2019/20: 57
2020/21: 40

The number answered in time

2019/20: 47
2020/21: 30

The number of cases escalated to the ICO

2019/20: 6
2020/21: 5

The number answered in time

2019/20: 6
2020/21: 5

The number of dedicated FOI officers

The number of dedicated data protection officers

If the above two roles are covered by a single individual please advise.

We do not have dedicated FOI officers and DP officers as such. Our structure is as follows;

We have a Service Manager/DPO; A Privacy and Data Protection Lead; a Records Management Lead and Transparency and Information Rights Lead.

Beneath these posts are two Information Management Officers who deal with both FOI requests and data protection matters supported by the roles above.

We also have one Information Support Officer who assists the Records Management Lead as well as acting as a shared resource.

Further information

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

Advice and Assistance : Direct Marketing

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link www.ico.org.uk

For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.

Your rights

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: foi@barnet.gov.uk. Or by post to Records & Information Management Service, Assurance Group, London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website www.ico.org.uk). There is no charge for making an appeal.