

London Borough of Barnet
2 Bristol Avenue,
Colindale,
London, NW9 4EW
16 November 2021
Our ref: 7826868

Thank you for your request received on 15 November 2021, for the following information:

Dear Barnet Borough Council,

- 1) The provider and name of the Music administration and management software system used by your Music Service?**
- 2) Confirm whether the system is installed on-premise, cloud-hosted or cloud-based?**
- 3) Confirm the number of licensed users broken down as follows;**
 - a. admin staff**
 - b. management staff**
 - c. music teachers**
 - d. pupils**
 - e. guardians**
- 4) The annual cost of the system broken down as follows if applicable;**
 - a. annual maintenance**
 - b. hosting costs**
- 5) The contract start and end date?**

We have processed this request under the Freedom of Information Act 2000.

Response

I am writing to inform you that we have searched our records and the information you requested is not held by London Borough of Barnet.

Barnet Education and Learning Service (BELS) and our IT department have confirmed that the council does not have any music management software.

You may wish to contact schools directly for this information via the following link;

[Schools | Barnet Council](#)

Schools (including academies) are considered under the Freedom of Information Act (FOIA) to be public authorities in their own rights, and are subject to the FOIA in the

same way as the council (albeit with different timescales to meet) and that the individual schools would need to be contacted for this information

Further information

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

Advice and Assistance : Direct Marketing

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link www.ico.org.uk

For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.

Your rights

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: foi@barnet.gov.uk. Or by post to Records & Information Management Service, Assurance Group, London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website www.ico.org.uk). There is no charge for making an appeal.