

London Borough of Barnet
2 Bristol Avenue,
Colindale,
London, NW9 4EW
19 November 2021
Our ref: 7757724

Thank you for your request received on 22 October 2021, for the following information:

Dear Barnet Borough Council,

Can you please provide me with information on the following category of service (a category of service would be classed as an area of business within the Council, for example Transport or Social Care):

1) Does the Local Authority currently operate any form of supplier framework (a supplier framework would be classed as a list of enrolled and accredited companies or individuals that provide goods or services to the Local Authority) for:

- a. SEN Transport**
- b. Home to School**
- c. Taxi Services**
- d. Transport for Adult Care**

2) If the Council does operate a supplier framework, how many suppliers are listed on the framework?:

- a. SEN Transport**
- b. Home to School**
- c. Taxi Services**
- d. Transport for Adult Care -**

3) How many transport routes are there?

- a. SEN Transport -**
- b. Home to School -**
- c. Taxi Services -**

d. Transport for Adult Care

4) What is the volume of people using the transport service either monthly or over an academic year?

- a. SEN Transport -**
- b. Home to School -**
- c. Taxi Services -**

d. Transport for Adult Care

5) Do you use technology to monitor passenger usage of the transport service?

- a. SEN Transport -**
- b. Home to School -**
- c. Taxi Services -**

d. Transport for Adult Care

6) If yes to the previous question; What is the technology and its renewal date?

- a. SEN Transport -**
- b. Home to School -**
- c. Taxi Services -**

d. Transport for Adult Care

7) What is the value of the transport service spend for the following?

- a. SEN Transport**
- b. Home to School**
- c. Taxi Services**

d. Transport for Adult Care

8) What is the volume of spend identified/ recovered from 'Ghost Routes' for the pervious Academic Year? A Ghost Route is a service that has been commissioned but has no service recipients.

- a. SEN Transport -**
- b. Home to School -**
- c. Taxi Services -**

d. Transport for Adult Care

We have processed this request under the Freedom of Information Act 2000.

Response

The council holds the information requested and the answers to your questions are below.

Please note that some of the questions are duplicated as elements of Home to School, Taxi Services & Transport for Adult Care fall with in the SEN Transport response.

1) Does the Local Authority currently operate any form of supplier framework (a supplier framework would be classed as a list of enrolled and accredited companies or individuals that provide goods or services to the Local Authority) for:

a. SEN Transport - Yes (DPS - Dynamic Purchasing System)

b. Home to School - As above

c. Taxi Services - N/A

d. Transport for Adult Care - As above

2) If the Council does operate a supplier framework, how many suppliers are listed on the framework?:

a. SEN Transport - 8

b. Home to School - Included in figure above

c. Taxi Services - N/A

d. Transport for Adult Care - None

3) How many transport routes are there?

a. SEN Transport - 145

b. Home to School - Included in figure above

c. Taxi Services - Included in figure above

d. Transport for Adult Care - 22

4) What is the volume of people using the transport service either monthly or over an academic year?

a. SEN Transport - 850

b. Home to School - Included in figure above

c. Taxi Services - Included in figure above

d. Transport for Adult Care - average 160 per day

5) Do you use technology to monitor passenger usage of the transport service?

a. SEN Transport - Yes

b. Home to School - As above

c. Taxi Services - N/A

d. Transport for Adult Care - No

6) If yes to the previous question; What is the technology and its renewal date?

a. SEN Transport - Purpose built database (Council owned)

b. Home to School - As above

c. Taxi Services - N/A

d. Transport for Adult Care - N/A

7) What is the value of the transport service spend for the following?

a. SEN Transport - Approx £2 million

b. Home to School - Included in figure above

c. Taxi Services - Included in figure above

d. Transport for Adult Care - Approx £900, 000

8) What is the volume of spend identified/ recovered from 'Ghost Routes' for the pervious Academic Year? A Ghost Route is a service that has been commissioned but has no service recipients.

a. SEN Transport - Nil

b. Home to School - Nil

c. Taxi Services - Nil

d. Transport for Adult Care - Nil

Further information

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

Advice and Assistance : Direct Marketing

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link www.ico.org.uk

For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.

Your rights

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: foi@barnet.gov.uk. Or by post to Records & Information Management Service, Assurance Group, London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website www.ico.org.uk). There is no charge for making an appeal.