

2 Bristol Avenue, Colindale, NW9 4EW

25 April 2022  
Our ref: 8208596

Thank you for your request received on 30 March 2022, for the following information:

- 1) The total number of Parking Charges / PCNs issued in your borough across the time period below**
- 2) The total amount of PCNs issued that are contested (challenged through the online portal or in writing directly with TEC or HMCRS)**
- 3) The total amount of contested fines that have been ignored (or unanswered) by the Council or TEC**
- 4) What policy do you have in place to ensure contested fines are appropriately reviewed?**
- 5) The total amount of PCNs issued by TEC and overturned by the court**

**As a time frame I would like March-2020 to March- 2022 as a priority. If possible 2020- date would be appreciated also.**

We have processed this request under the Freedom of Information Act 2000.

## **Response**

The council holds the information requested and it is attached/ the answers to your questions are below

***1) The total number of Parking Charges / PCNs issued in your borough across the time period below***

***This information is available via open data and we have provided you with the relevant links for your ease of access***

***<https://open.barnet.gov.uk/dataset/24r8e/parking-pcn-dashboard>***

***<https://open.barnet.gov.uk/dataset/em852/bus-lane-pcn-dashboard>***

***<https://open.barnet.gov.uk/dataset/2r84e/moving-traffic-pcn-dashboard>***

**(N.B Please be aware data covers March 2016 - March 2021)**

***2) The total amount of PCNs issued that are contested (challenged through the online portal or in writing directly with TEC or HMCRS)***

***36733 - This figure relates to PCNs that had items (such as correspondence) received by the council, and scanned to the case, excluding certain instances that can be ascertained would definitively not require a response. It is highly likely that***

*the remaining number will contain other such items that did not require a response.*

*(N.B Please be aware data covers March 2016 - March 2022)*

**3) The total amount of contested fines that have been ignored (or unanswered) by the Council or TEC**

*The total amount of contested fines that have been ignored (or unanswered) by the Council or TEC - 5885 - This figure relates to PCNs that did not have an outgoing export event (i.e. correspondence or statutory document) subsequent to the date the incoming item was scanned to the case. As stated above, it is highly likely the majority of these did not require an outgoing item of correspondence or statutory document; however, it is impossible to be definitive with the available data.*

*(N.B Please be aware data covers March 2016 - March 2022)*

**4) What policy do you have in place to ensure contested fines are appropriately reviewed?**

*The main ones are:*

Parking Notice Processing Document.

Enforcement Policy - Parking Process

Cancellation Procedure

**5) The total amount of PCNs issued by TEC and overturned by the court**

*PCNs are issued by the London Borough of Barnet, not the Traffic Enforcement Centre, and there is no 'court' per se involved in the statutory process of civil parking enforcement. Therefore, there is no available answer to this question.*

**Further information**

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

**Advice and Assistance : Direct Marketing**

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link [www.ico.org.uk](http://www.ico.org.uk)

**For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.**

## **Your rights**

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: [foi@barnet.gov.uk](mailto:foi@barnet.gov.uk). Or by post to Records & Information Management Service, Assurance Group, London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website [www.ico.org.uk](http://www.ico.org.uk)). There is no charge for making an appeal.