

London Borough of Barnet
2 Bristol Avenue,
Colindale NW9 4EW
20 May 2022
Our ref: 8286928

Thank you for your request received on 17 May 2022, for the following information:

Dear Sir or Madam

I would like to make a request to the Council, under the Freedom of Information Act 2000 for the following information:

- a) How many households in your area are eligible for the £150 Council Tax Rebate**
- b) How many £150 Council Tax Rebates have you distributed in your area**
- c) How many eligible households have received the £150 Council Tax Rebate**
- d) How many eligible households have not yet received the £150 Council Tax Rebate**

I would prefer to receive this information electronically.

If my request is denied in whole or in part, I ask that you justify all deletions by reference to specific exemptions of the Act. I will also expect you to release all non-exempt material. I reserve the right to appeal your decision to withhold any information or to charge excessive fees.

We have processed this request under the Freedom of Information Act 2000.

Response

The council holds the information requested and the answers to your questions are below

a) How many households in your area are eligible for the £150 Council Tax Rebate

75,123 properties were eligible after removing empty and 2nd home properties as these are excluded under government guidance.. A review of the empty properties is underway and therefore this figure may be subject to change.

b) How many £150 Council Tax Rebates have you distributed in your area

74,153 payments have been processed. 44,128 of these have been paid to residents by BACS. 30,025 payments have been issued to the Post Office who are in the process of issuing the voucher. To date the Post office have issued 18,908 of these vouchers to residents with the remaining 11,117 to be issued imminently.

c) How many eligible households have received the £150 Council Tax Rebate

44,128 via BACS (subject to rejections from bank) and 7,749 residents have 'redeemed' their Post office Voucher to date.

d) How many eligible households have not yet received the £150 Council Tax Rebate

970 properties are yet to have the rebate paid. This is due to outstanding work that may impact eligibility or queries flagged for things such as potential landlord.

Further information

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

Advice and Assistance : Direct Marketing

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link www.ico.org.uk

For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.

Your rights

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: foi@barnet.gov.uk. Or by post to Records & Information Management Service, Assurance Group, London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website www.ico.org.uk). There is no charge for making an appeal.

