

London Borough of Barnet  
2 Bristol Avenue,  
Colindale NW9 4EW  
26 May 2022  
Our ref: 8248096

Thank you for your request received on 27 April 2022, for the following information:

**I would be most grateful if you would provide me, under the Freedom of Information Act, details in respect to any Catering, Cleaning, Security, Technical Services (this includes and planned or reactive repairs & maintenance) and facilities management services you have on contract.**

**The details we require are:**

- \* Suppliers who applied for inclusion on each framework/contract and were successful & not successful at the PQQ & ITT stages**
- \* Actual spend on this contract/framework (and any sub lots), from the start of the contract to the current date**
- \* Start date & duration of framework/contract?**
- \* Could you please provide a copy of the service/product specification given to all bidders for when this contract was last advertised?**
- \* Is there an extension clause in the framework(s)/contract(s) and, if so, the duration of the extension?**
- \* Has a decision been made yet on whether the framework(s)/contract(s) are being either extended or renewed?**
- \* Who is the senior officer (outside of procurement) responsible for this contract?**

We have processed this request under the Freedom of Information Act 2000.

## **Response**

The council holds the information requested and it is attached/ the answers to your questions are below

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- \* Who is the senior officer (outside of procurement) responsible for this contract?***

## **Catering Services**

These answer only reflect ISS' relationship when the contract was novated to the council from 1st Sept 2020.

Previously, this contract was between Cambridge Education and ISS.

Suppliers who applied for inclusion. N/A as this contract was novated to the council in September 2020.

The contract stipulates that LBB pays ISS £114K per annum. However, there is payment that goes from ISS to LBB, so the net total is different.

1<sup>st</sup> Sept 2020 to 31<sup>st</sup> March 2023.

No service/ product specification as contract was novated to Council in September 2022.

Extension cause: Yes, 3 years

Yes, decision is to extend for 3 years, terms currently being finalised.

Senior responsible officer: Deborah Hinde, Commercial and IT Director  
[Deborah.hinde@barnet.gov.uk](mailto:Deborah.hinde@barnet.gov.uk)

## **Security**

An ESPO Framework was conducted for the Security Tender back in July/August 2021.

Named ESPO 347 for Corporate Security Guard Services

Bidders for the contract were

- Blue 9 Security
- mpdfm
- Profile Security
- SSG Support services Group Ltd

Contract commenced 18th October 2021 although has not been fully completed and signed by HBPL

Corporate Security Contract – Physical Guarding Report summary

<https://barnet.moderngov.co.uk/documents/s72197/Corporate%20Security%20Contract%20Final.pdf>

Contact: Melanie Chiknagi, Head of Property and Portfolio Management Email: [melanie.chiknagi@barnet.gov.uk](mailto:melanie.chiknagi@barnet.gov.uk)

## **Cleaning**

OJEU advert published August 2018

[Barnet Council Corporate Cleaning Contract \(government-online.net\)](#)

Bidders were

- Norse Commercial Services
- Kabaku General Services
- Just Ask Estates Services
- Hi-Spec Facilities Services

Contract commenced on 1st February 2019

Norse Group successful bidder

Under the Search facility search under <https://barnet.moderngov.co.uk> using the term 'Contract Awards' to see full Delegated Powers Report which sets out outcomes from agreed Annual Procurement Forward Plan 2020/21 Appendix 1 Annual Procurement Forward Plan 202021.pdf

[Procurement, tenders and contracts | Barnet Council](#)

***Technical Services (this includes and planned or reactive repairs & maintenance) and facilities management services you have on contract.***

Barnet has outsourced this service to Capita. Details of the contract can be found at: <https://open.barnet.gov.uk/dataset/customer-and-support-group-csg-contract>

Senior responsible officer: Deborah Hinde, Commercial and IT Director  
[Deborah.hinde@barnet.gov.uk](mailto:Deborah.hinde@barnet.gov.uk)

## **Further information**

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

## **Advice and Assistance : Direct Marketing**

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link [www.ico.org.uk](http://www.ico.org.uk)

**For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.**

## **Your rights**

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: [foi@barnet.gov.uk](mailto:foi@barnet.gov.uk). Or by post to Records & Information Management Service, Assurance Group, London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website [www.ico.org.uk](http://www.ico.org.uk)). There is no charge for making an appeal.