

2 Bristol Avenue, Colindale, NW9 4EW

6 June 2022
Our ref: 8284628

Thank you for your request received on 12 May 2022, for the following information:

To whom it may concern,

I am writing to you under the Freedom of Information Act 2000 to request the following information from London Borough of Barnet.

Please may you provide me with the answers to the following questions:

- 1. How many Penalty Charge Notices were issued and posted by your organisation last financial year?**
- 2. How many Charge Certificates (related to Penalty Charge Notices) were issued and posted by your organisation last financial year?**
- 3. How many Order for Recovery's (related to Penalty Charge Notices) were issued and posted by your organisation last financial year?**
- 4. What was the total postage cost related to posting Penalty Charge Notices, Charge Certificates and Order for Recovery's last financial year? (If this is not feasible to calculate, what was the total postage cost associated with your organisation's parking and traffic enforcement department last financial year?)**
- 5. How many Penalty Charge Notices issued by your organisation last financial year were related to parking offences?**
- 6. How many Penalty Charge Notices that were issued by your organisation, were paid in full last financial year?**
- 7. What is the average number of days it takes for a Penalty Charge Notice issued by your organisation, to be paid in full?**
- 8a. Does your organisation print and fulfil Penalty Charge Notices in-house (i.e by a mailroom owned and managed by your organisation), or is this outsourced to a third party supplier?**
- 8b. If the answer to 8a is that your organisation outsources to a third party supplier, was the supplier sourced via the Crown Commercial Service purchasing framework?**

Please provide the information in the following Google Form if convenient:
<https://forms.gle/jMFoDeC1dQertobx5>

If it is not possible to provide the information requested due to the information exceeding the cost of compliance limits identified in Section 12, please provide advice and assistance, under the Section 16 obligations of the Act, as to how I can refine my request.

If you can identify any ways that my request could be refined I would be grateful for any further advice and assistance.

If you have any queries please don't hesitate to contact me via email or phone and I will be very happy to clarify what I am asking for and discuss the request, my details are outlined below.

Thank you for your time and I look forward to your response.

We have processed this request under the Freedom of Information Act 2000.

Response

The council holds the information requested and it is attached/ the answers to your questions are below

1. How many Penalty Charge Notices were issued and posted by your organisation last financial year?

Answer: 96217

2. How many Charge Certificates (related to Penalty Charge Notices) were issued and posted by your organisation last financial year?

Answer: 40749

3. How many Order for Recovery's (related to Penalty Charge Notices) were issued and posted by your organisation last financial year?

Answer: 33383

4. What was the total postage cost related to posting Penalty Charge Notices, Charge Certificates and Order for Recovery's last financial year? (If this is not feasible to calculate, what was the total postage cost associated with your organisation's parking and traffic enforcement department last financial year?)

Answer: £59,616.61

5. How many Penalty Charge Notices issued by your organisation last financial year were related to parking offences?

Answer: 98308

6. How many Penalty Charge Notices that were issued by your organisation, were paid in full last financial year?

Answer: 138316

7. What is the average number of days it takes for a Penalty Charge Notice issued by your organisation, to be paid in full?

Answer: 23

8a. Does your organisation print and fulfil Penalty Charge Notices in-house (i.e by a mailroom owned and managed by your organisation), or is this

outsourced to a third party supplier?

Answer: Out-sourced to third party supplier.

8b. If the answer to 8a is that your organisation outsources to a third party supplier, was the supplier sourced via the Crown Commercial Service purchasing framework?

Answer: No

Further information

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

Advice and Assistance : Direct Marketing

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link www.ico.org.uk

For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.

Your rights

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: foi@barnet.gov.uk. Or by post to Records & Information Management Service, Assurance Group, London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website www.ico.org.uk). There is no charge for making an appeal.