London Borough of Barnet 2 Bristol Avenue, Colindale, London, NW9 4EW 8 June 2022 Our ref: 8306988

Thank you for your request received on 1 June 2022, for the following information:

Please tell me if there has been any discussion in Townhall about noise reduction originating from front door closing / shutting in victorian era party walled terraced properties?

Please tell me if there has been discussion in Townhall about having rules in terms of which side the hinge is and which side is opening / closing is on front doors of terraced properties so as to minimize the noise from the closing / shutting front door noise in victorian era party walled terraced properties?

Please tell me if there has been discussion in Townhall about having rules in terms of installing door closures on front doors of terraced properties so as to minimize the noise the closing / shutting front door noise in victorian era party walled terraced properties?

If there has be no such discussion, please tell me the modus operandi to have this discussed at Townhall?

We have processed this request under the Environmental Information Regulations 2004.

Response

There has been no discussion on this topic at Barnet Council or complaints to the Noise team. There are no rules as far as we know.

There are area Forum Committees and the Environment Committee for Council discussion on issues, however this matter can be dealt with by isolating the door from the structure with door closures or isolating material such as rubber/neoprene. If its is a neighbouring premises the inquirer can discuss with freeholder but there is no case Statutory Nuisance law with regard formal action to remedy these problems as they are classified as every day living noises. We appreciate it is audible and annoying at certain times but the only way round it is cooperation between neighbours or isolating the door from the shared structure.



Further information

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. http://open.barnet.gov.uk/

Advice and Assistance: Direct Marketing

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link www.ico.org.uk

For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.

Your rights

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: foi@barnet.gov.uk. Or by post to Records & Information Management Service, Assurance Group, London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website www.ico.org.uk). There is no charge for making an appeal.