London Borough of Barnet
2 Bristol Avenue,
Colindale,
London, NW9 4EW
14 July 2022
Our ref: 8327408

Thank you for your request received on 28 June 2022, for the following information:

I am writing to you under the Freedom of Information Act 2000 to request the following information.

Please may you provide me with the number of complaints made to your council regarding the following matters:

*** An untidy garden/yard**
*** An overgrown garden/yard**
*** Accumulation of refuse outside garden/yard**
*** Bins left out**

Can I please have the above data for the following period:

*** 1st January 2022 - Present**

Please provide the information in an electronic format.

If it is not possible to provide the information requested due to the information exceeding the cost of compliance limits identified in Section 12, please provide advice and assistance, under the Section 16 obligations of the Act, as to how I can refine my request.

We have processed this request under the Environmental Information Regulations 2004.

Response

The council holds the information requested and it is attached/ the answers to your questions are below

I am writing to you under the Freedom of Information Act 2000 to request the following information.

Please may you provide me with the number of complaints made to your council regarding the following matters:

**** An untidy garden/yard***

**** An overgrown garden/yard***

94 investigations focused on untidy land, including untidy / overgrown yards and gardens

**** Accumulation of refuse outside garden/yard***

177

**** Bins left out***

14

Planning Enforcement, Environmental Health and Waste and Recycling teams have provided the figures above.

Further information

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. http://open.barnet.gov.uk/

Advice and Assistance : Direct Marketing

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link www.ico.org.uk

For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.

Your rights

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: foi@barnet.gov.uk. Or by post to Records & Information Management Service, Assurance Group, London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website www.ico.org.uk). There is no charge for making an appeal.