

London Borough of Barnet,
2 Bristol Avenue, Colindale,
London NW9 4EW
4 July 2022
Our ref: 8327039

Thank you for your request received on 4 July 2022, for the following information:

I would be grateful if you would provide details of your current contract covering reprographics/print arrangements as follows

- 1. Number of MFDs (Multi-functional devices) & photocopiers at London Borough of Barnet**
- 2. Name of incumbent**
- 3. Start/end date of contract**
- 4. Details of any extension options**
- 5. Is this a managed service**
- 6. What framework used**
- 7. Number of regular/desktop printers (in addition to above)**
- 8. Is there a support contract on above, if yes state start/end date**
- 9. Does the council have a Print Room**
- 10. If yes, name of supplier, number of devices and start/end date of contract, also details of any extension options**
- 11. What print software does the council run**
- 12. Who supplies your outsourced print requirements**
- 13. Start/end date of contract**
- 14. Name of person responsible for print at the council**

We have processed this request under the Freedom of Information Act 2000.

Response

The council holds the information requested and it is attached/ the answers to your questions are below

I would be grateful if you would provide details of your current contract covering reprographics/print arrangements as follows

1. Number of MFDs (Multi-functional devices) & photocopiers at London Borough of Barnet

55

2. Name of incumbent

Barnet has outsourced its ICT provision to Capita.

3. Start/end date of contract

<https://open.barnet.gov.uk/dataset/customer-and-support-group-csg-contract>

4. Details of any extension options

We have just secured an extension on existing fleet until Sept 2023.

5. Is this a managed service

Capita

6. What framework used

7. Number of regular/desktop printers (in addition to above)

8. Is there a support contract on above, if yes state start/end date

9. Does the council have a Print Room

Yes

10. If yes, name of supplier, number of devices and start/end date of contract, also details of any extension options

Capita

11. What print software does the council run

12. Who supplies your outsourced print requirements

13. Start/end date of contract

We have extended the software contract, Papercut, as the management software until Sept 2023.

14. Name of person responsible for print at the council

Simon Hime Printroom Manager simon.hime@barnet.gov.uk

Further information

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

Advice and Assistance : Direct Marketing

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link www.ico.org.uk

For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.

Your rights

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: foi@barnet.gov.uk. Or by post to Records & Information Management Service, Assurance Group, London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website www.ico.org.uk). There is no charge for making an appeal.