London Borough of Barnet 2 Bristol Avenue, Colindale, London, NW9 4EW 13 July 2022 Our ref: 8323145

Thank you for your request received on 21 June 2022, for the following information:

I am writing to you under the Freedom of Information Act 2000 to request the following information. Please may you provide me with:

- \* A breakdown of the different mechanisms you have used to distribute the Household Support Fund to vulnerable families, e.g. cash, food parcels, vouchers, investment in existing schemes / services such as food banks (these are examples, not an exhaustive list)
- \* What amount/proportion of the funds were distributed through each method used?
- \* Have you evaluated the success or benefits of specific methods used to distribute funds and if so, how did you do so, i.e. what Key Performance Indicators do you set?
- \* Have you made decisions yet about disbursement tools for current and future grants and, if so, what mechanisms are you planning to use?

If it is not possible to provide the information requested due to the information exceeding the cost of compliance limits identified in Section 12, please provide advice and assistance, under the Section 16 obligations of the Act, as to how I can refine my request.

If you can identify any ways that my request could be refined I would be grateful for any further advice and assistance.

If you have any queries please don't hesitate to contact me via email or phone and I will be very happy to clarify what I am asking for and discuss the request, my details are outlined below.

Thank you for your time and I look forward to your response.

We have processed this request under the Freedom of Information Act 2000.

## Response

The council holds the information requested and it is attached/ the answers to your questions are below



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Please see our response on the attached document

## **Further information**

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <a href="http://open.barnet.gov.uk/">http://open.barnet.gov.uk/</a>

## Advice and Assistance : Direct Marketing

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link <a href="https://www.ico.org.uk">www.ico.org.uk</a>

For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.

## Your rights

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: <a href="mailto:foi@barnet.gov.uk">foi@barnet.gov.uk</a>. Or by post to Records & Information

Management Service, Assurance Group, London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website <a href="https://www.ico.org.uk">www.ico.org.uk</a>). There is no charge for making an appeal.