

London Borough of Barnet,
2 Bristol Avenue, Colindale,
London NW9 4EW
10 August 2022
Our ref: 8353386

Thank you for your request received on 3 August 2022, for the following information:

- 1. What CMS/software and version does your public facing council website use? (e.g. In-house, Sharepoint, Jada, Drupal 7)**
- 2. Is your public facing council website hosted and supported by a third party IT partner or on-premise? If a third party, when does your current contract expire?**
- 3. When was your public facing council website launched?**
- 4. What are your separate budgets for hosting/supporting and development for your public facing council website?**
- 5. Which team/department/individual is responsible for maintaining your public facing council website?**

Digital Accessibility

- 1. When was your public facing council website last audited for accessibility compliance?**
- 2. Which team/department/individual is responsible for maintaining accessibility compliance across your public facing websites?**

Website Content

- 1. Do you work with external marketing/communications suppliers to create content for your public facing services?**
- 2. When was the last time you conducted a content audit on your website to remove outdated content?**

If possible, please could you present the information via PDF or Excel document, sent to me via email.

I would appreciate it if you could confirm receipt of my request and look forward to hearing from you.

We have processed this request under the Freedom of Information Act 2000.

Response

The council holds the information requested and it is attached/ the answers to your questions are below

1. What CMS/software and version does your public facing council website use? (e.g. In-house, Sharepoint, Jadu, Drupal 7)

Drupal

2. Is your public facing council website hosted and supported by a third party IT partner or on-premise? If a third party, when does your current contract expire?

3. When was your public facing council website launched?

4. What are your separate budgets for hosting/supporting and development for your public facing council website?

5. Which team/department/individual is responsible for maintaining your public facing council website?

Digital Accessibility

We work with Capita as part of the Capita contract:

<https://open.barnet.gov.uk/dataset/customer-and-support-group-csg-contract>

1. When was your public facing council website last audited for accessibility compliance?

Accessibility is monitored on a daily basis .

2. Which team/department/individual is responsible for maintaining accessibility compliance across your public facing websites?

Website Content

1. Do you work with external marketing/communications suppliers to create content for your public facing services?

2. When was the last time you conducted a content audit on your website to remove outdated content?

The council's in house web team. As above, we add and remove content on a daily basis. Last complete audit was 2019.

Further information

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

Advice and Assistance : Direct Marketing

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to

prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link www.ico.org.uk

For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.

Your rights

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: foi@barnet.gov.uk. Or by post to Records & Information Management Service, Assurance Group, London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website www.ico.org.uk). There is no charge for making an appeal.